

TOWNSHIP OF ST. CLAIR

Municipal Performance Measurement Program (MPMP) • 2010 RESULTS

Questions about MPMP results should be addressed to:

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Municipality: Township of St. Clair	
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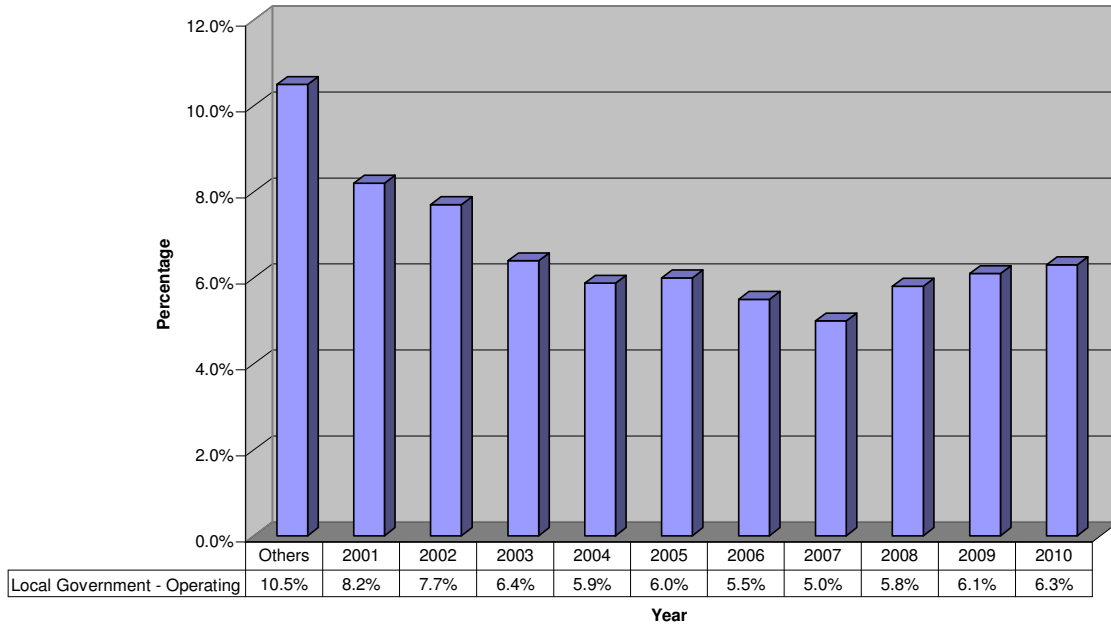
Local Government

CONTACT PERSON FOR LOCAL GOVERNMENT: John DeMars, Clerk 519-867-2021

GENERAL GOVERNMENT - EFFICIENCY

Operating costs for governance and corporate management as a percentage of total municipal operating costs:

General Government (Based on Operating Costs)



Objective: Efficient local government

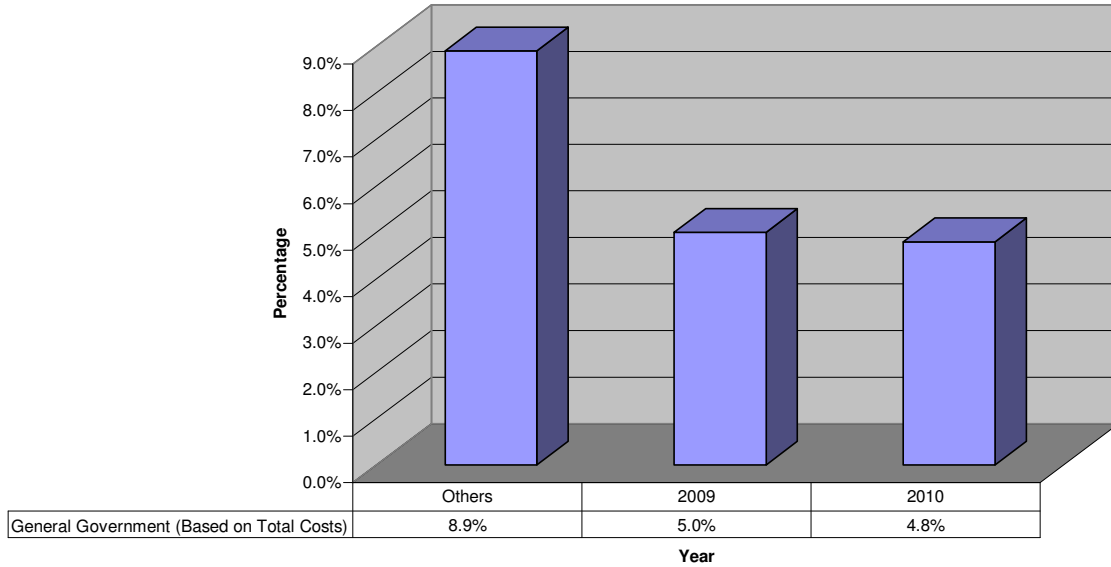
Local government costs increased between 2010 and 2009 as a percentage of total municipal operating costs, however it is still less by percentage then it was in 2003, and it is less then the average for other municipalities.

The Others column (which is included throughout this report) is an average (arithmetic mean-which is just adding up all the results then dividing by the number of results) of 2009 figures for 295 other municipalities with populations under 50,000 reporting to the Province. Out of 295 municipalities that reported this measure, the range was from a low of zero to a high of 40.8%, with an average (mean) of 10.5% and a median (which just means half are above and half below the median) of 9.7%.

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Total costs for governance and corporate management as a percentage of total municipal costs:

General Government (Based on Total Costs)



Objective: Efficient local government

Important note: Our previous performance measures (pre 2009) were based on comparing only operating costs (the previous performance statistics did not include any of the costs to construct for example, a road.) Now with the new accounting standards we also have total costs, which include amortization (which was previously called depreciation, which just divides the original capital cost of an asset and then allocates it to each year for the expected life of the asset for assets that last longer than one year), interest on long-term debt, less revenue received from other municipalities for tangible capital assets.

We currently have two years of information using total costs (2009 and 2010). **Note that on each of the performance statistics we will show the first graph using just operating costs and the second graph using total costs (which will include operating costs, capital costs, interest on long-term debt, less revenue received from other municipalities for tangible capital assets.)**

Out of 294 municipalities that reported this measure, the range was from a low of zero to a high of 40%, with an average (mean) of 8.9% and a median (which just means half are above and half below the median) of 8.3%. We are currently spending about 60% of the amount that the average municipality spends on general government costs.

Local government costs above include Council, Council support (such as minute taking, agenda's, etc.), CAO/City Manager, corporate accounting (financial statements, FIR), corporate communication (such as general information telephone lines, web site, etc.), corporate legal support, debt management, development charge administration, emergency planning, internal audit, and taxation. The above costs are not allocated to any other categories of spending, contrary to the program support costs (such as payroll, accounts receivable, accounts payable, etc.) which are allocated to other departments or categories of costs based on a percentage of costs and are not included above.

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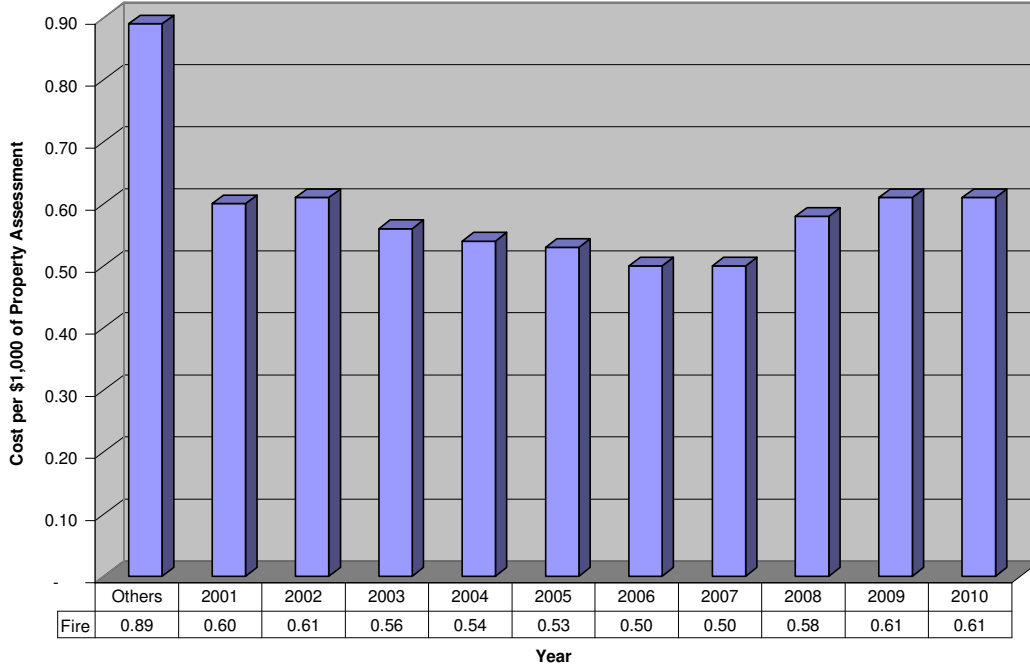
FIRE SERVICES

CONTACT PERSON FOR FIRE SERVICES: Roy Dewhirst, Fire Chief 519-481-0111

FIRE SERVICES - EFFICIENCY

Operating costs for fire services per \$1,000 of assessment:

Fire Services: Operating costs for fire services per \$1,000 of assessment

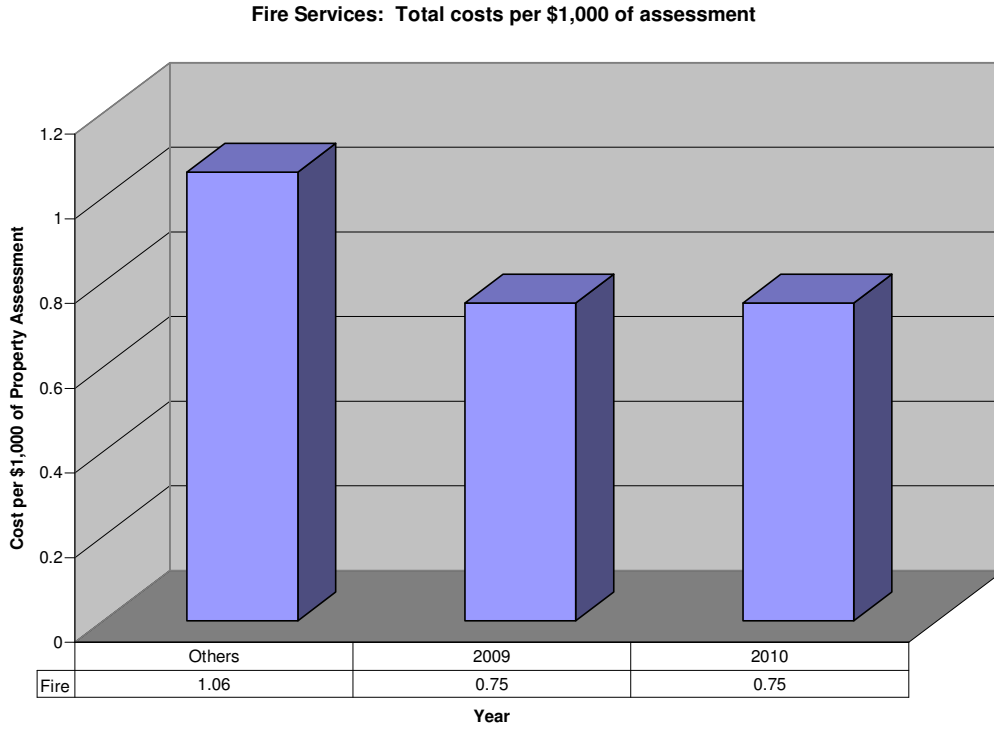


Objective: Efficient fire services.

Operating costs were constant for fire services between 2009 and 2010 per \$1,000 of assessment. The 2009 cost for 289 other municipalities ranged from zero to \$6.34 per \$1,000 of assessment, with an average of \$0.89, and a median of \$0.61, so we compare favourably.

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Total costs for fire services per \$1,000 of assessment:



Total costs were constant also for fire services between 2009 and 2010 per \$1,000 of property assessment. The 2009 cost for 288 other municipalities ranged from zero to \$6.77 per \$1,000 of property assessment, with an average of \$1.06 and a median of \$0.75, so we compare favorable also when looking at total costs.

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CIVILIAN FIRE RELATED INJURIES – EFFECTIVENESS

	2010	2009
Number Of residential fire related civilian injuries per 1,000 persons.	0.000	0.000
Number of residential fire related civilian injuries averaged over 5 years per 1,000 persons.	0.000	0.000

Objective: Minimize the number of civilian injuries in residential fires.

CIVILIAN FIRE RELATED FATALITIES – EFFECTIVENESS

	2010	2009
Number of residential fire related civilian fatalities per 1,000 persons.	0.000	0.068
Number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons.	0.027	0.027

Objective: Minimize the number of civilian fatalities in residential fires.

NUMBER OF RESIDENTIAL STRUCTURAL FIRES – EFFECTIVENESS

	2010	2009
Number of residential structural fires per 1,000 households.	3.740	2.764

Objective: Minimize the number of residential structural fires.

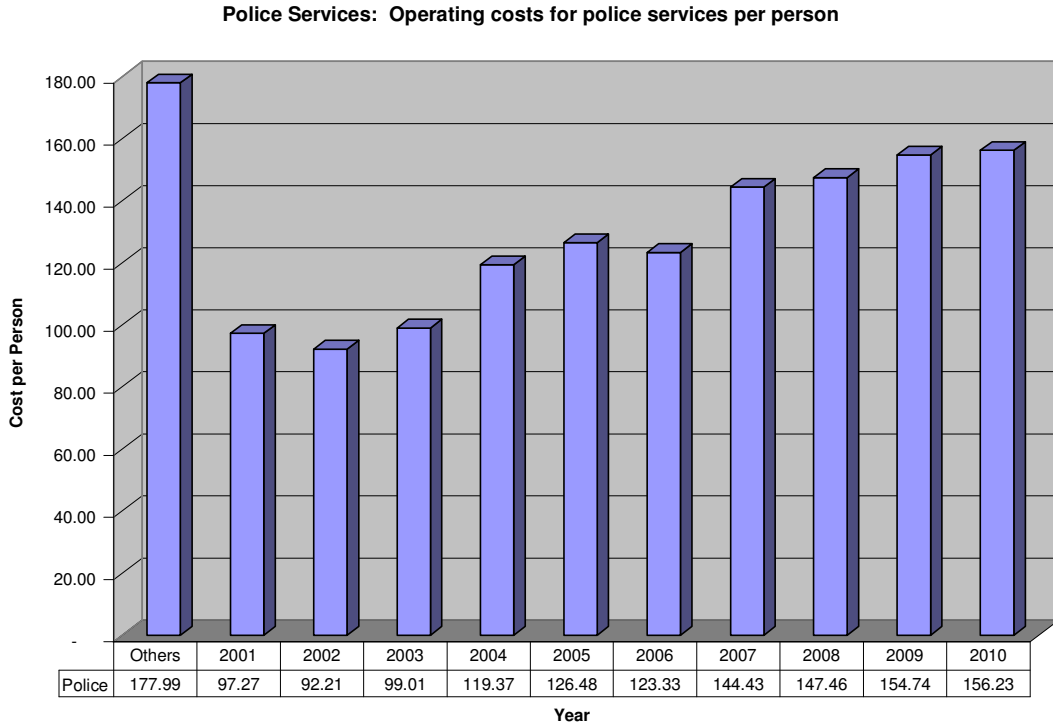
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POLICE SERVICES

CONTACT PERSON FOR POLICE SERVICES: John DeMars, Clerk 519-867-2021

POLICE SERVICES - EFFICIENCY

Operating costs for police services per person:

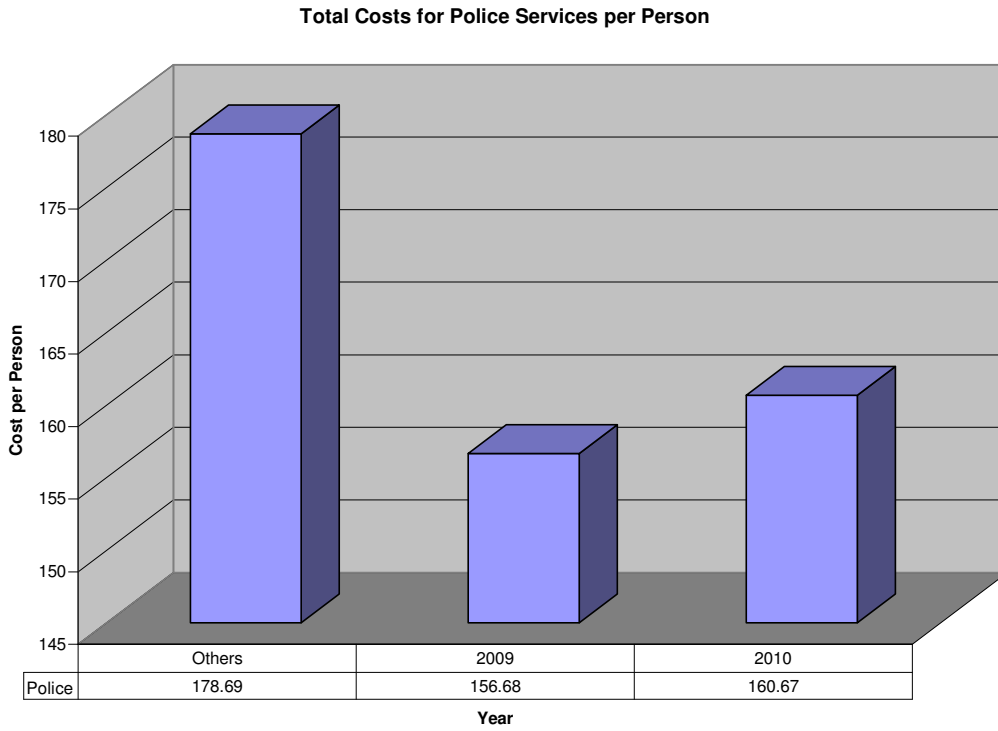


Objective: Efficient police services

Operating costs increased between 2009 and 2010 by less than 1%. The comparison with 259 other municipalities had a range of a low of \$0.23 to a high of \$689.20 per person, with an average of \$177.99, and a median of \$149.43.

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Total costs for police services per person:



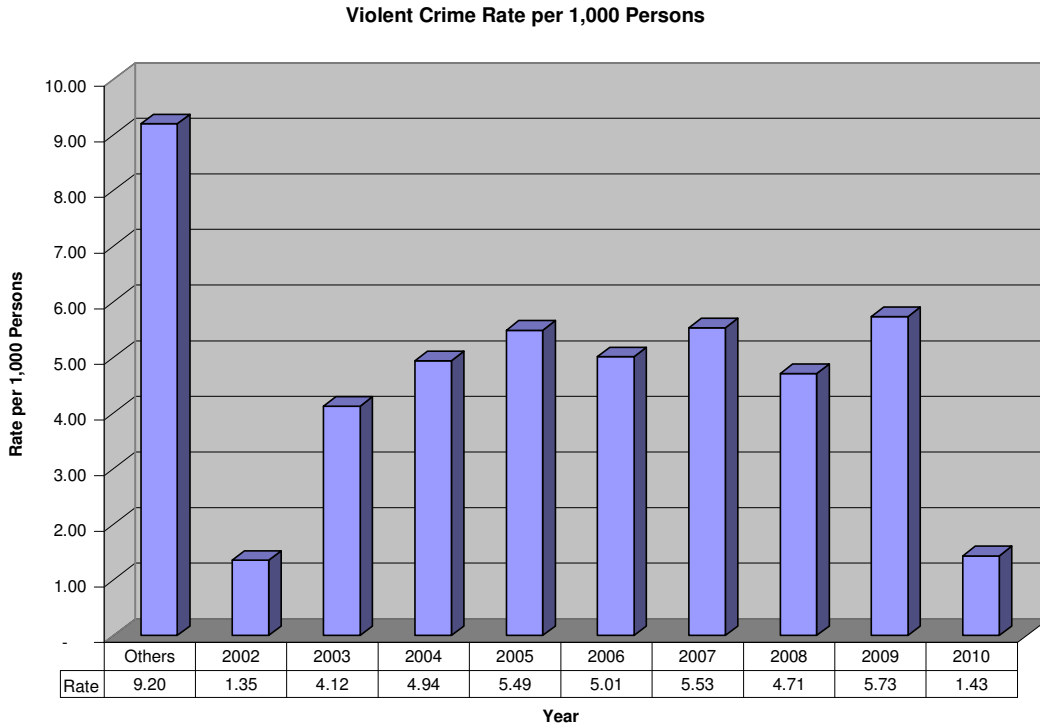
Objective: Efficient police services

Total costs increased between 2009 and 2010 by 2.5%. The comparison with 258 other municipalities had a range of a low of \$0.23 to a high of \$691.34 per person, with an average of \$178.69, and a median of \$147.82.

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VIOLENT CRIME RATE – EFFECTIVENESS

Violent crime rate per 1,000 persons:



Objective: Safe communities

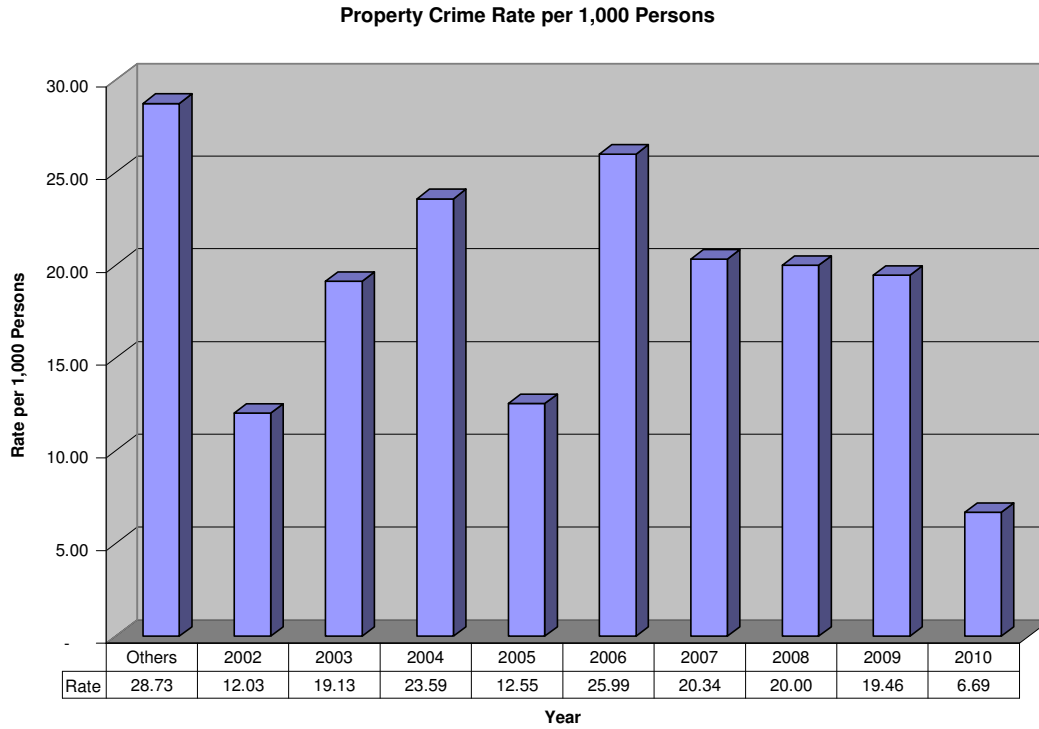
Violent crime decreased between 2009 and 2010. It is substantially below the average of other municipalities. The 2009 range for 227 other municipalities went from a low of zero to a high of 78.15 with an average of 9.20, and a median of 7.16 violent crimes per 1,000 persons.

Please note that Statistics Canada has expanded the definition of violent crime. Therefore prior years are not comparable.

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PROPERTY CRIME RATE – EFFECTIVENESS

Property crime rate per 1,000 persons:



Objective: Safe communities

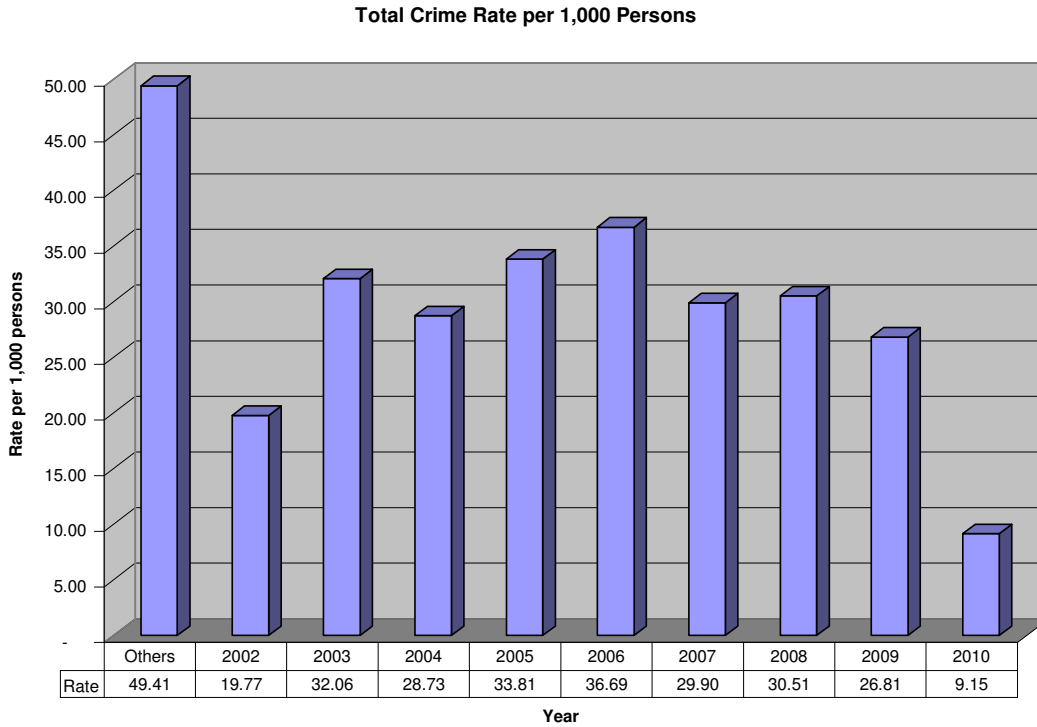
Property crime decreased between 2009 and 2010, and was also substantially below the average of other municipalities. The 2009 range for 227 other tier municipalities went from a low of zero to a high of 94.07, with an average of 28.73, and a median of 25.20 property crimes per 1,000 persons.

Please note that Statistics Canada has expanded the definition of property crime. Therefore prior years are not comparable.

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TOTAL CRIME RATE – EFFECTIVENESS

Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic):



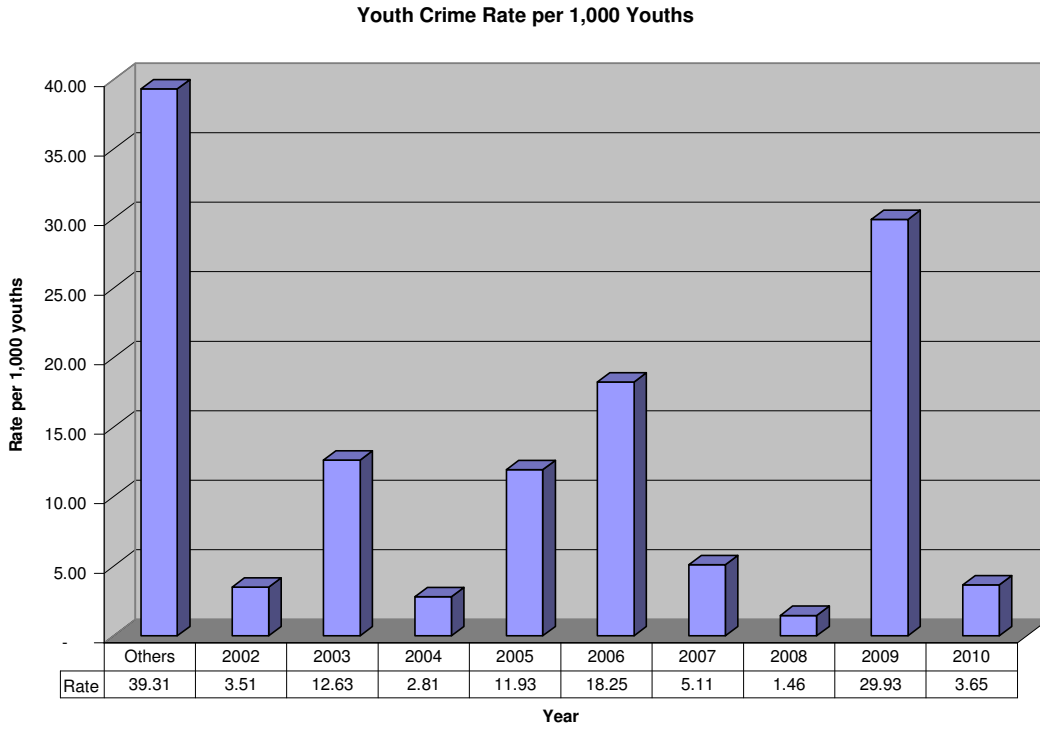
Objective: Safe communities

The total crime rate decreased between 2009 and 2010. The 2009 range of 222 other tier municipalities went from a low of 2.72 to a high of 344.45, with an average of 49.41, and a median of 39.31 crimes per 1,000 persons; therefore, we are significantly lower than average for comparable municipalities in total criminal code offences (excluding traffic).

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YOUTH CRIME RATE – EFFECTIVENESS

Youth crime rate per 1,000 youths:



Objective: Safe communities

The year 2010 saw a large decrease in youths charged per 1,000 youths when compared with 2009. The wide variation in rates could be because of our small youth population, for example, four youths were charged in 2004 as compared to 17 in 2005, 26 in 2006, 7 in 2007, 2 in 2008, 41 in 2009, and 5 in 2010. The 2009 range for 222 other municipalities ran from a low of 0.00 to a high of 321.48, with an average rate of 39.31, and a median of 20.00 youth crimes per 1,000 youths.

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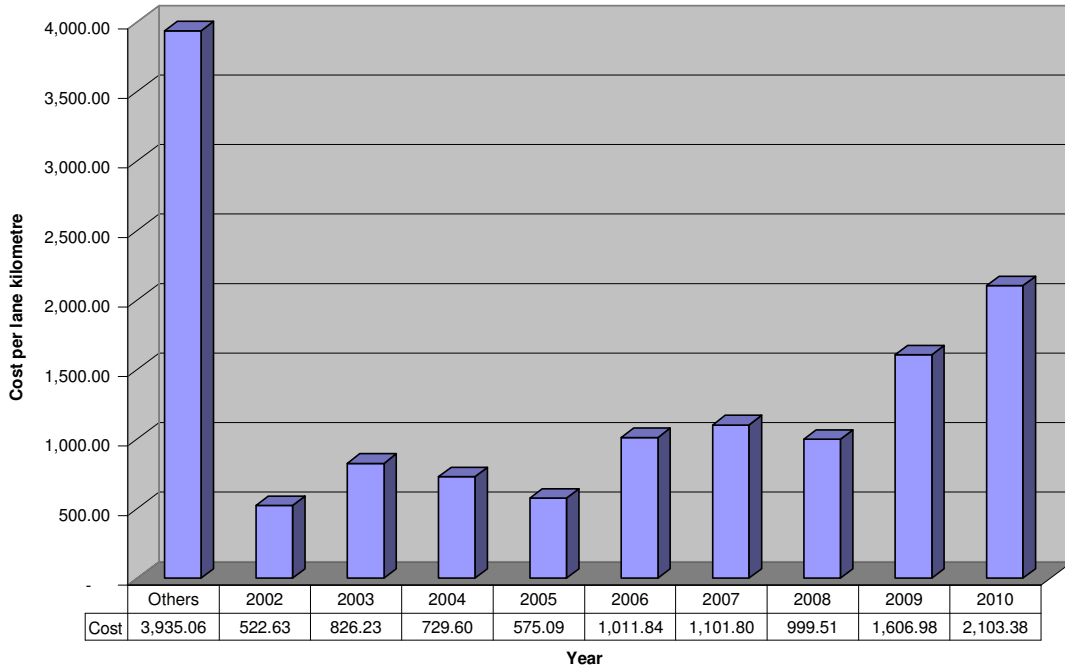
ROADS

CONTACT PERSON FOR ROADS: Larry Burnham, Director of Public Works, Operations & Engineering 519-867-2993

PAVED ROADS - EFFICIENCY

Operating costs for paved (hard top) roads per lane kilometre:

Operating Cost for Paved Roads per Lane Kilometre

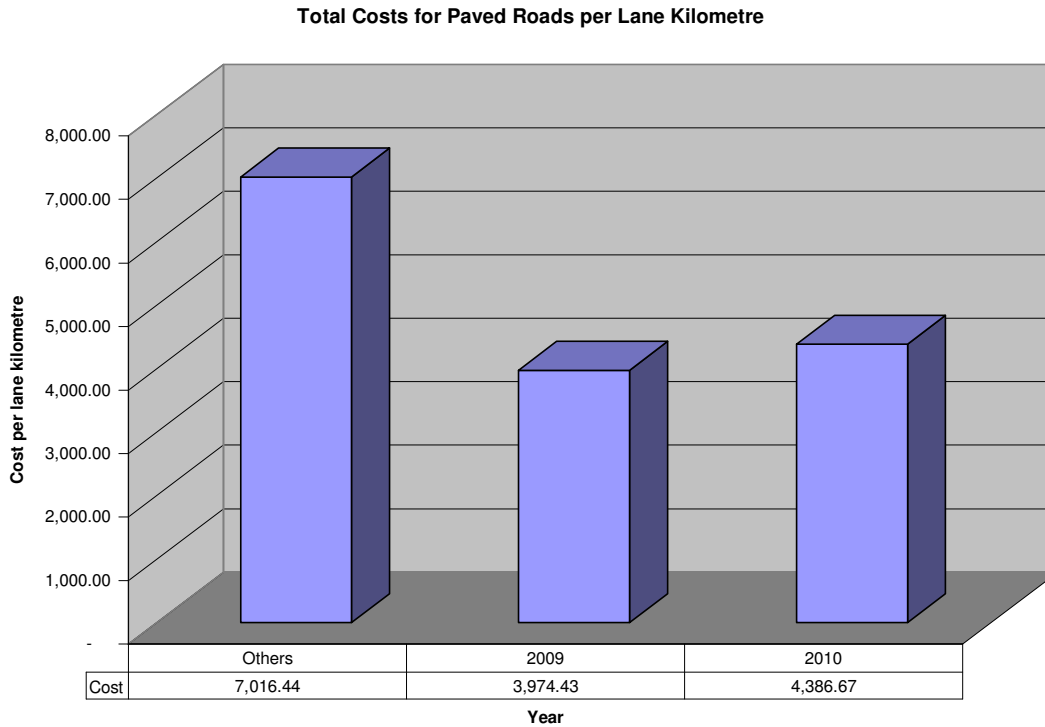


Objective: Efficient maintenance of paved roads

The 2009 range for paved roads – operating costs for 254 other municipalities ran from of a low of zero to a high of \$76,333.71, with an average of \$3,935.06 per lane kilometer, and a median of \$2,150.91; so we are lower cost than average when compared with other municipalities.

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Total costs for paved (hard top) roads per lane kilometre:



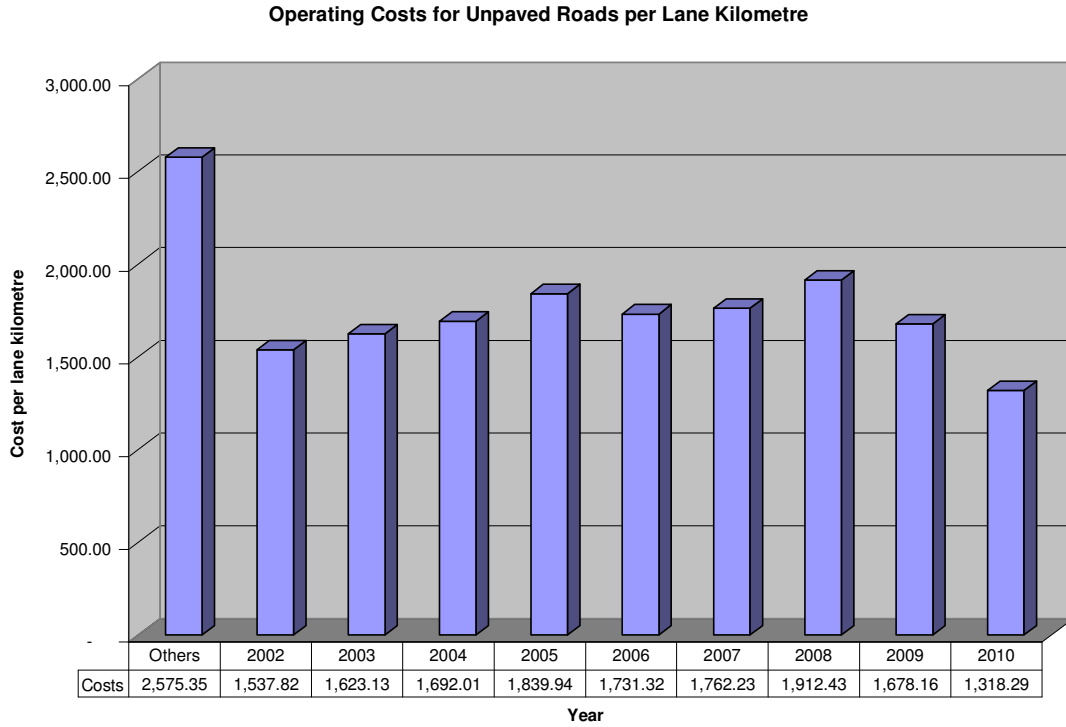
Objective: Efficient maintenance of paved roads

The 2009 range for paved roads – total costs for 254 other municipalities ran from of a low of \$77.88 to a high of \$78,325.57, with an average of \$7,016.44 per lane kilometer, and a median of \$5,184.21; so we are lower cost than average when compared with other municipalities.

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UNPAVED ROADS – EFFICIENCY

Operating costs for unpaved (loose top) roads per lane kilometre:

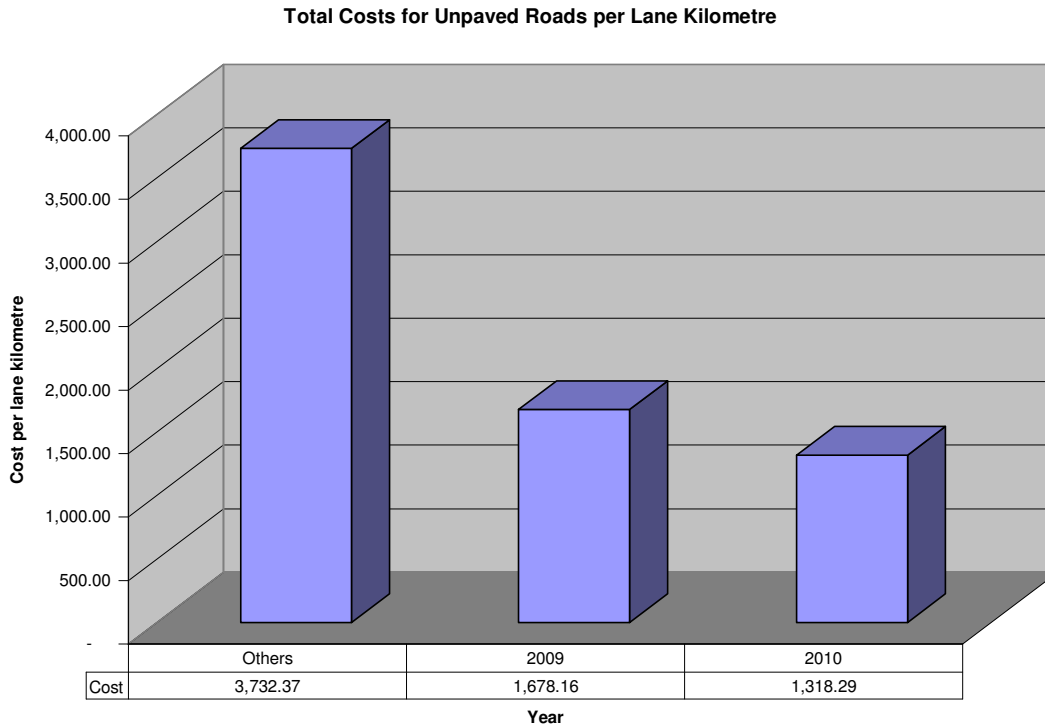


Objective: Efficient maintenance of unpaved roads

The 2009 range for unpaved (loose top) roads – operating costs for 208 other municipalities ran from a low of zero to a high of \$82,522.50, with an average of \$2,575.35 per lane kilometer, and a median of \$1,655.99; so here we are also better than average when compared with other municipalities.

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Total costs for unpaved (loose top) roads per lane kilometre:



Objective: Efficient maintenance of unpaved roads

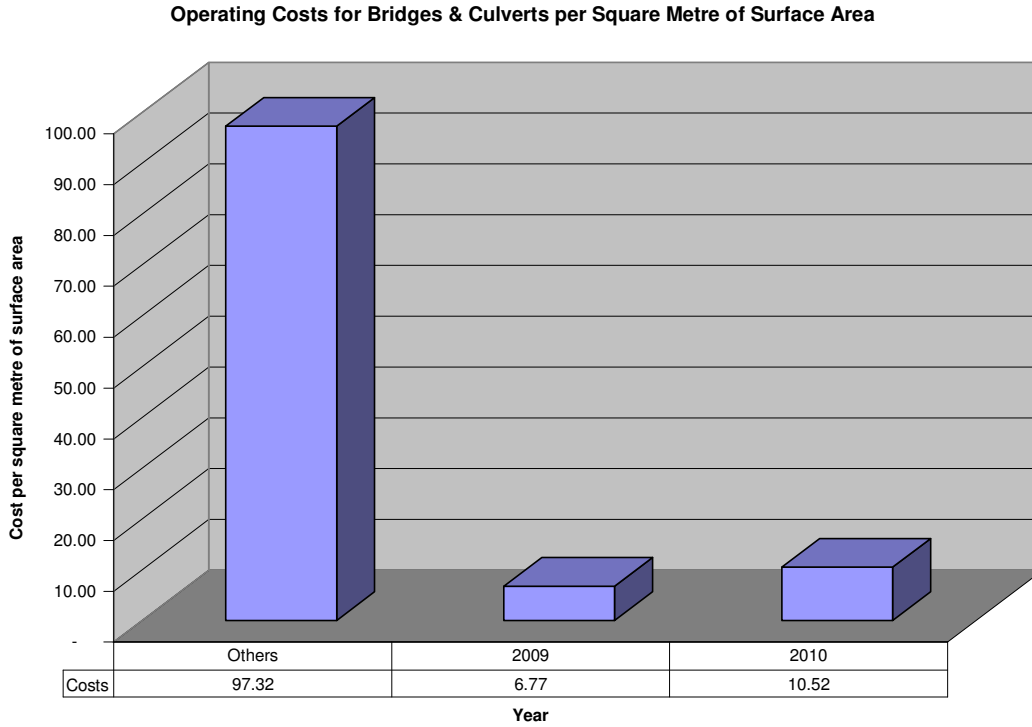
The 2009 range for unpaved (loose top) roads – total costs for 208 other municipalities ran from a low of \$22.08 to a high of \$88,422.50, with an average of \$3,732.37 per lane kilometer, and a median of \$2,410.05; so here we are also better than average when compared with other municipalities.

The Township costs are the same for operating and total costs for unpaved roads because assets used are dual use, costs for assets are charged against paved roads, they are then charged out based on hours used for the various function, and therefore operating costs indirectly include capital costs.

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BRIDGES AND CULVERTS – EFFICIENCY

Operating costs for bridges and culverts per square metre of surface area:

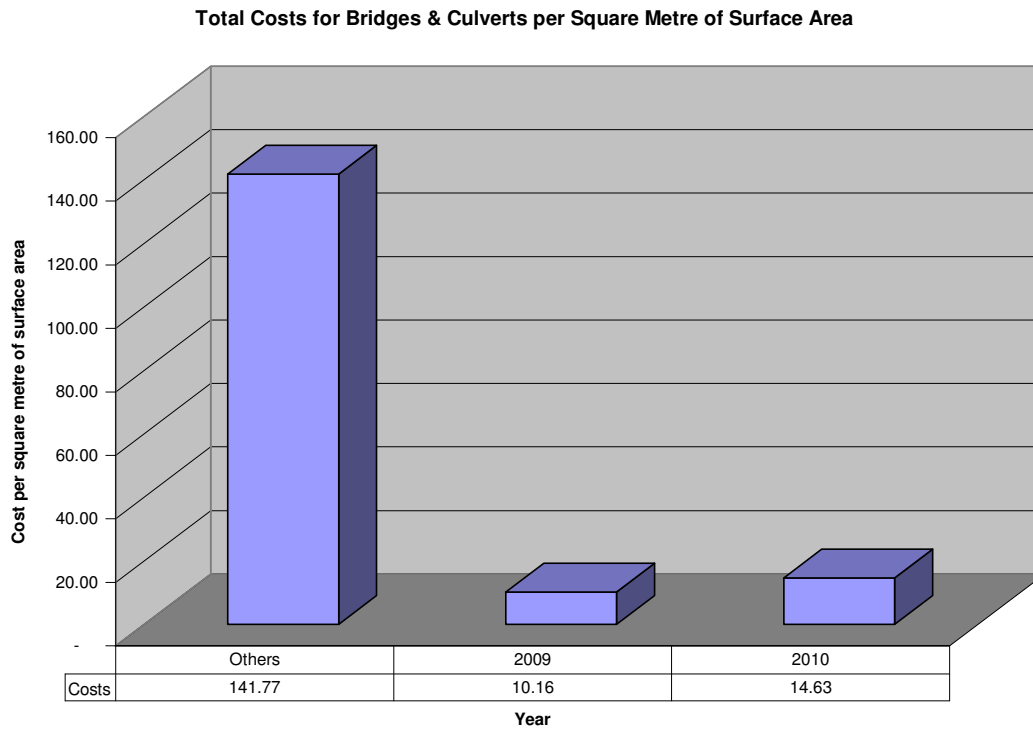


Objective: Efficient maintenance of bridges and culverts

The 2009 range for bridges and culverts – operating costs for 137 other municipalities ran from a low of zero to a high of \$3,183.30, with an average of \$97.32 per square metre of surface area, and a median of \$16.87; so here we are also better than average when compared with other municipalities.

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Total costs for bridges and culverts per square metre of surface area:



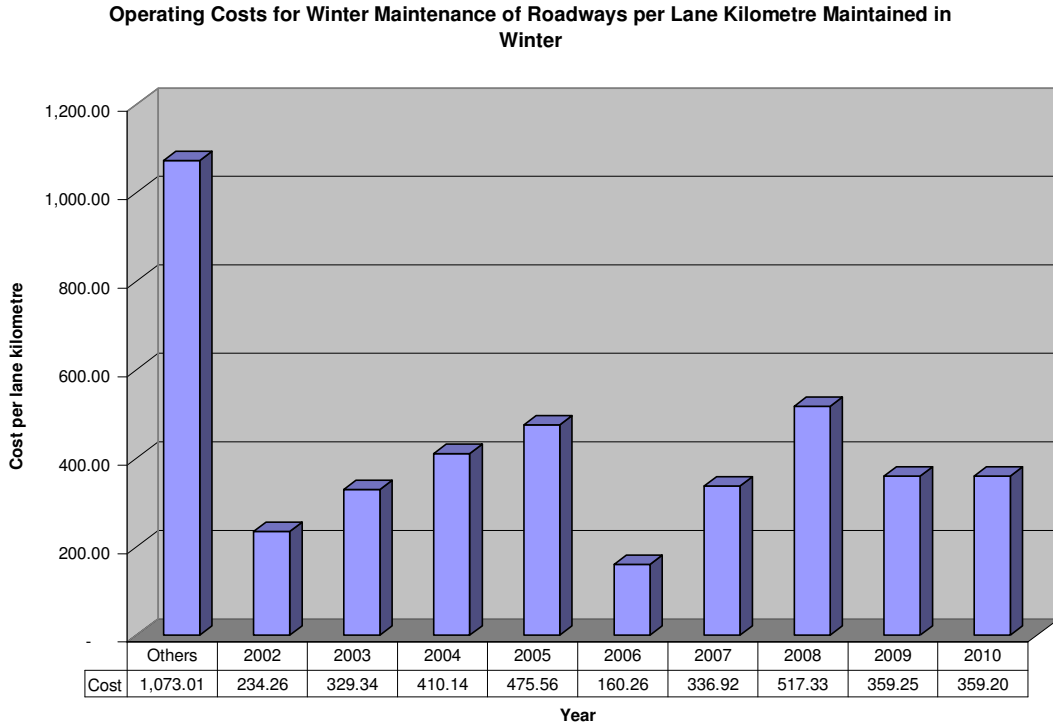
Objective: Efficient maintenance of bridges and culverts

The 2009 range for bridges and culverts – total costs for 137 other municipalities ran from a low of \$0.01 to a high of \$3,891.60, with an average of \$141.77 per square metre of surface area, and a median of \$44.62; so here we are also better than average when compared with other municipalities.

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WINTER MAINTENANCE OF ROADS – EFFICIENCY

Operating costs for winter maintenance of roadways per lane kilometre maintained in winter:

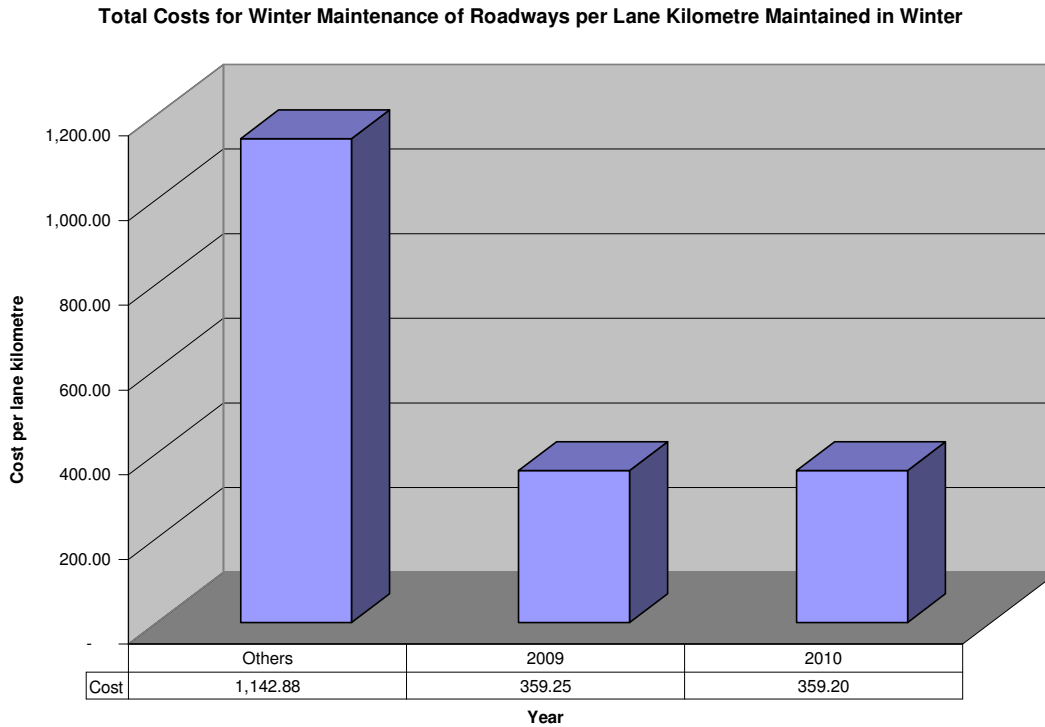


Objective: Efficient winter maintenance of roads

The 2009 range for operating costs for winter control for 247 other municipalities ran from a low of \$28.08 to a high of \$6,178.62, with an average of \$1,073.01 per lane kilometer maintained in winter, and a median of \$720.39; so here again we are better than average with compared with other municipalities.

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Total costs for winter maintenance of roadways per lane kilometre maintained in winter:



Objective: Efficient winter maintenance of roads

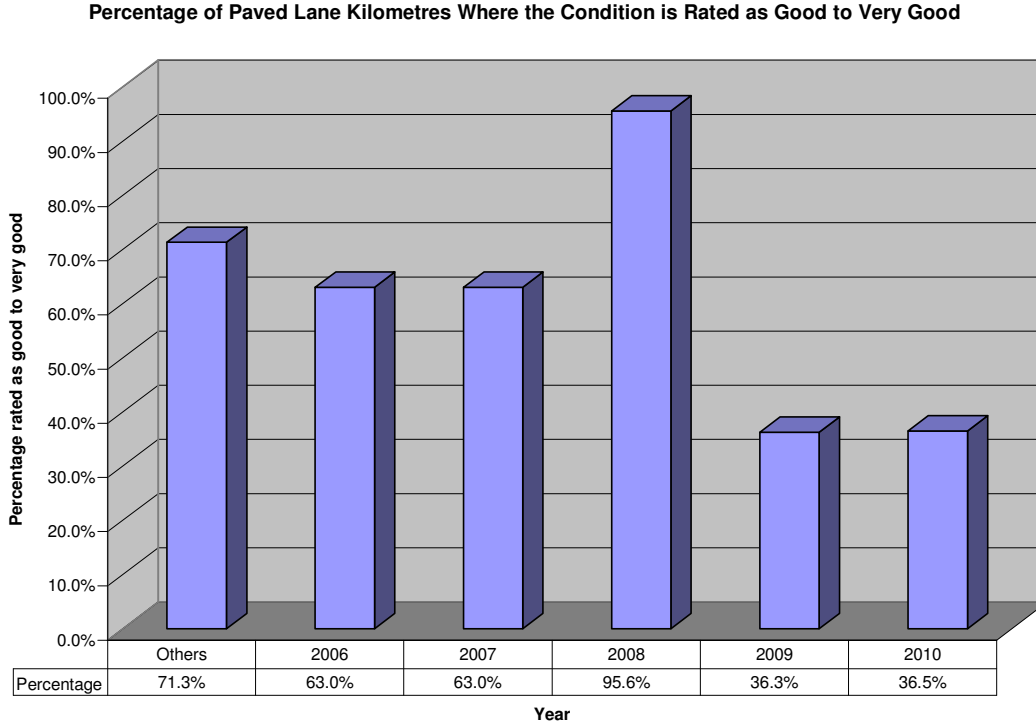
The 2009 range for total costs for winter control for 247 other municipalities ran from a low of \$28.08 to a high of \$6,381.46, with an average of \$1,142.88 per lane kilometer maintained in winter, and a median of \$732.69; so here again we are better than average with compared with other municipalities.

The Township's costs are the same for operating and total costs for winter control because assets used are dual use, costs for assets are charged against paved roads, they are then charged out based on hours used for the various functions, and therefore operating costs indirectly include capital costs.

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ADEQUACY OF PAVED ROADS – EFFECTIVENESS

Percentage of paved lane kilometres where the condition is rated as good to very good:



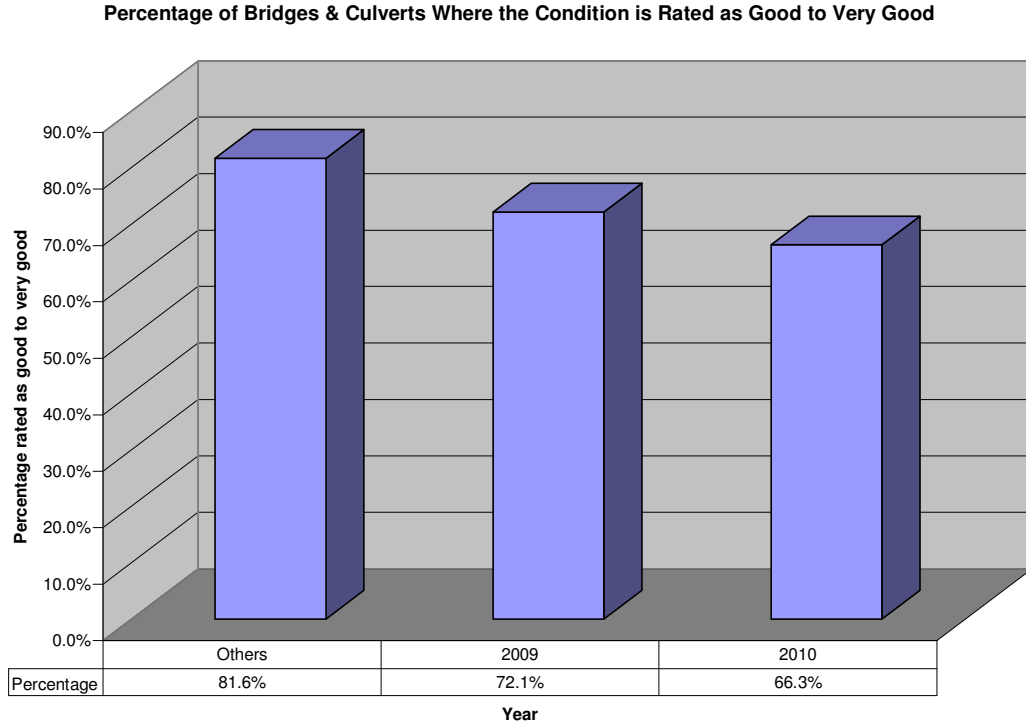
Objective: Pavement condition meets municipal objectives

The 2009 range for the percentage of paved lane kilometres where the condition is rated as good to very good for 247 other municipalities ran from a low of zero to a high of 100%, with an average of 71.3%, and a median of 74.4%; so here we are below average when compared with other municipalities. This performance measure can be affected by the type of pavement condition index (PCI) used, as there is an index used by the Ontario Good Roads Association (OFRA), another by the Ministry of Transportation’s Roads Inventory Management System (RIMS), etc. The Township used a St. Clair Township modified PCI rating system.

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ADEQUACY OF BRIDGES AND CULVERTS - EFFECTIVENESS

Percentage of bridges and culverts where the condition is rated as good to very good:



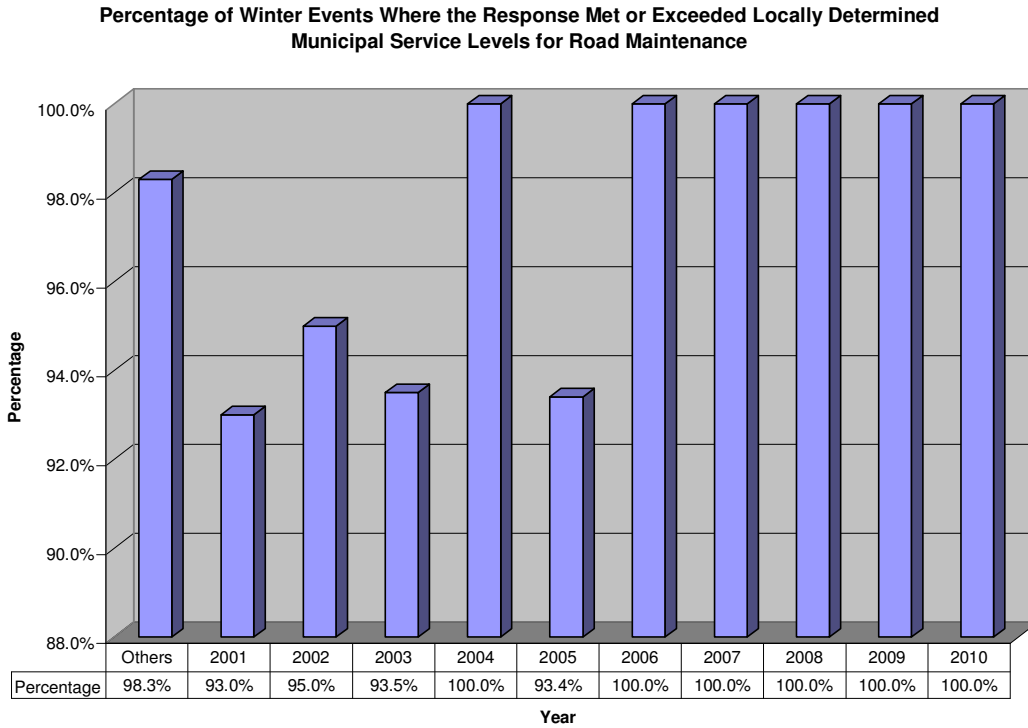
Objective: Safe bridges and culverts

The 2009 range for the percentage of bridges and culverts where the condition is rated as good to very good for 184 other municipalities ran from a low of zero to a high of 100%, with an average of 81.6%, and a median of 90.3%; so here we are below average when compared with other municipalities. *This effectiveness measure was introduced in 2009. A bridge or culvert is rated in good to very good condition if distress to the primary components is minimal, requiring only maintenance. Primary components are the main load carrying components of the structure, including the deck, beams, girders, abutments, foundations, etc.*

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WINTER EVENT RESPONSES – EFFECTIVENESS

Percentage of winter events where the response met or exceeded locally determined municipal services levels for road maintenance:



Objective: Response to winter storm events meets locally determined service levels for winter road maintenance

The effectiveness of winter control has been consistently above 90% since amalgamation in 2001. The effectiveness measure used is Ontario’s Minimum Maintenance Standards (MMS) for Municipal Highways. These standards vary depending upon the average annual daily traffic and speed limit, to determine the time limit that snow, ice, etc. must be removed within (for example, a roadway with an 80 km/hour speed limit and a traffic count of between 1,000 and 5,000 vehicles daily would be required to have snow cleared when it reaches a depth of 8 cm within 12 hours.)

The 2009 rates for 246 other municipalities ran from a low of zero to a high of 100%, with an average of 98.3%, and a median of 100%, so we are slightly above average.

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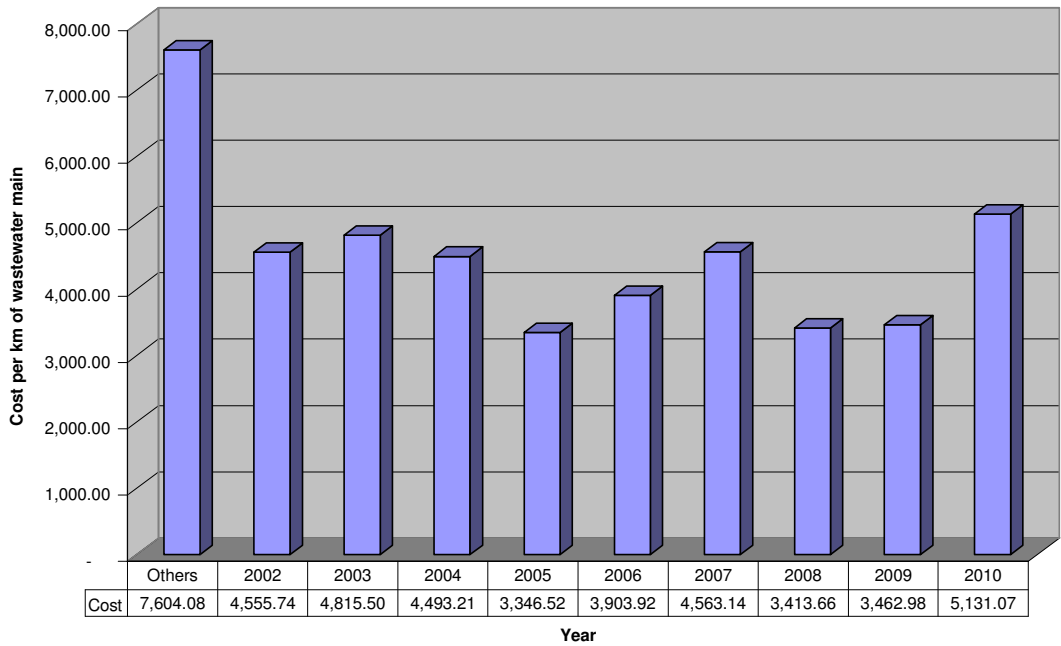
WASTEWATER (SEWAGE)

**CONTACT PERSON FOR WASTEWATER: Larry Burnham, Director of Public Works,
 Operations & Engineering 519-867-2993**

WASTEWATER COLLECTION / CONVEYANCE – EFFICIENCY

Operating costs for the collection / conveyance of wastewater per kilometre of wastewater main:

Operating Costs for the Collection / Conveyance of Wastewater per Kilometre of Wastewater Main

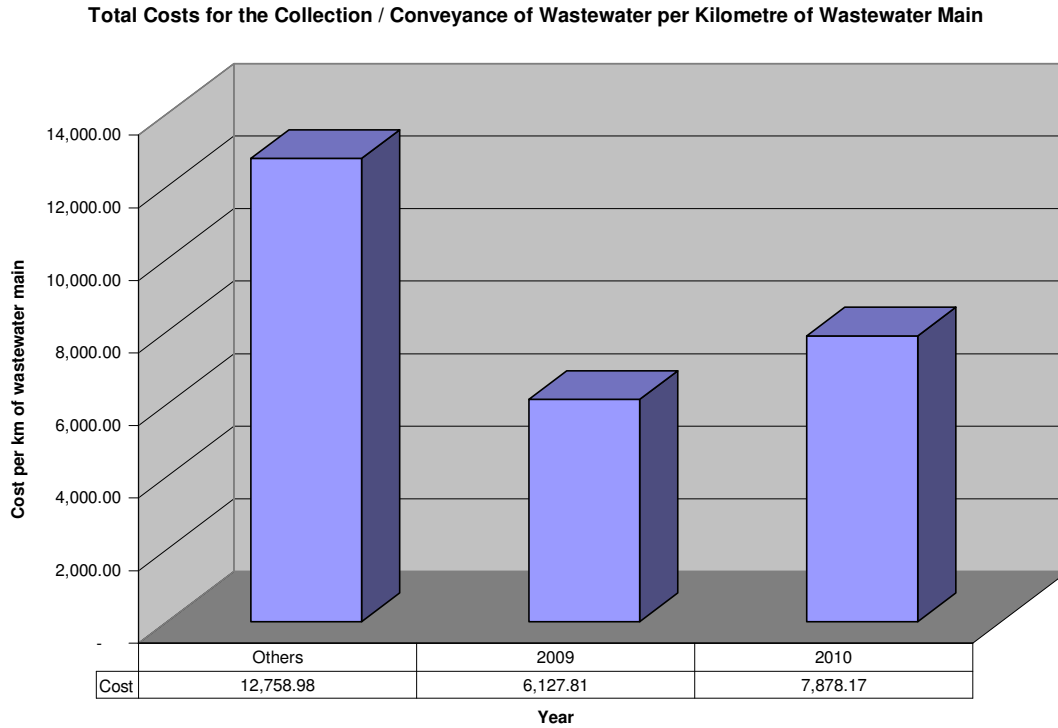


Objective: Efficient municipal wastewater collection / conveyance

The 2009 range for 127 other municipalities reporting this measure ran from a low of \$54.07 to a high of \$36,462.25, with an average of \$7,604.08, and a median of \$5,838.69; therefore, we are below the average cost for this measure.

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Total costs for the collection / conveyance of wastewater per kilometre of wastewater main:



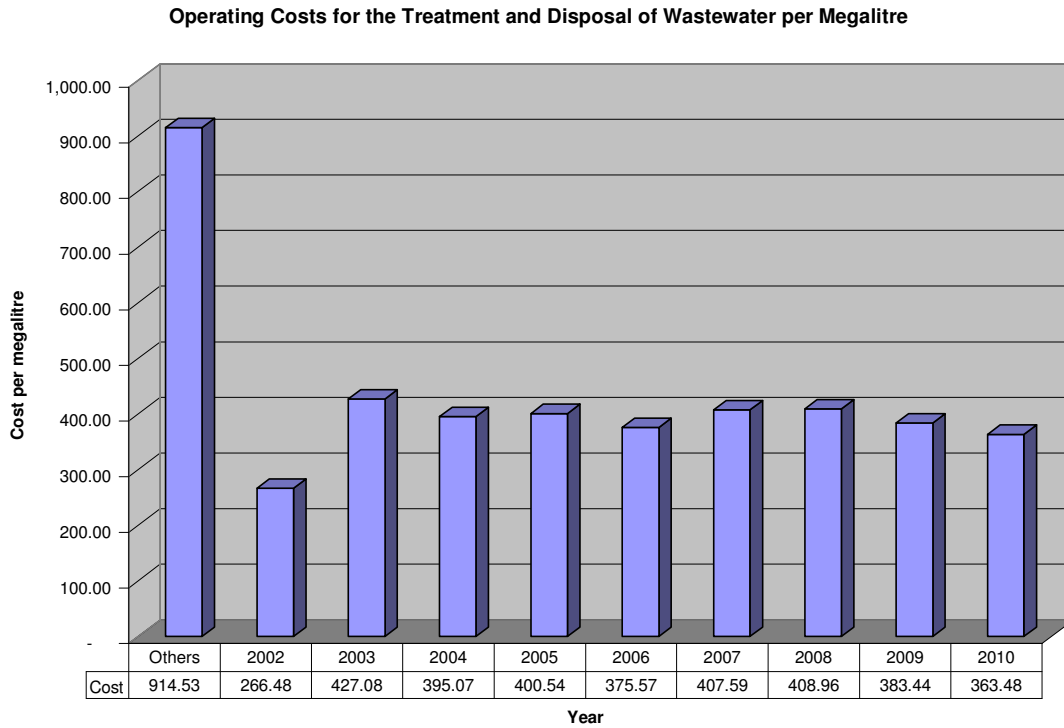
Objective: Efficient municipal wastewater collection / conveyance

The 2009 range for 127 other municipalities reporting this measure ran from a low of \$81.08 to a high of \$66,162.00, with an average of \$12,758.98, and a median of \$10,072.97; therefore, we are below the average cost for this measure.

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WASTEWATER TREATMENT AND DISPOSAL - EFFICIENCY

Operating costs for the treatment and disposal of wastewater per megalitre:

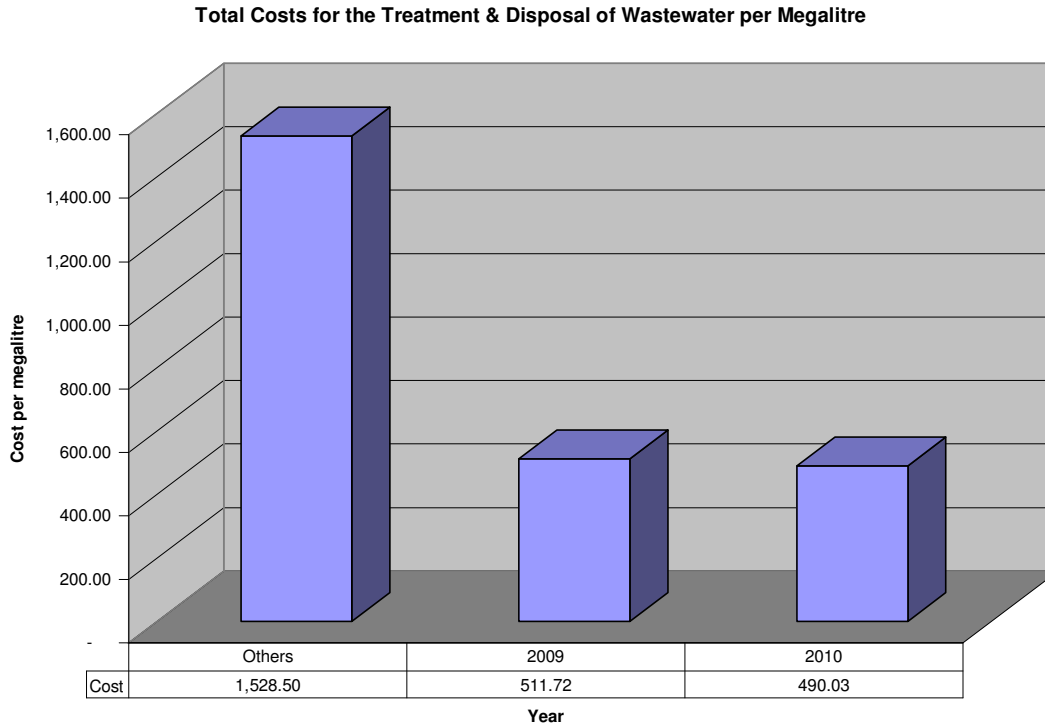


Objective: Efficient municipal wastewater treatment and disposal

Wastewater treatment and disposal costs (operating costs) decreased by 5.2% between 2009 and 2010. The 2009 range of 114 other municipalities runs from a low of \$0.08 to a high of \$33,687.19, with an average of \$914.53, and a median of \$434.31; therefore we are below the average cost for this measure.

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Total costs for the treatment and disposal of wastewater per megalitre:



Objective: Efficient municipal wastewater treatment and disposal

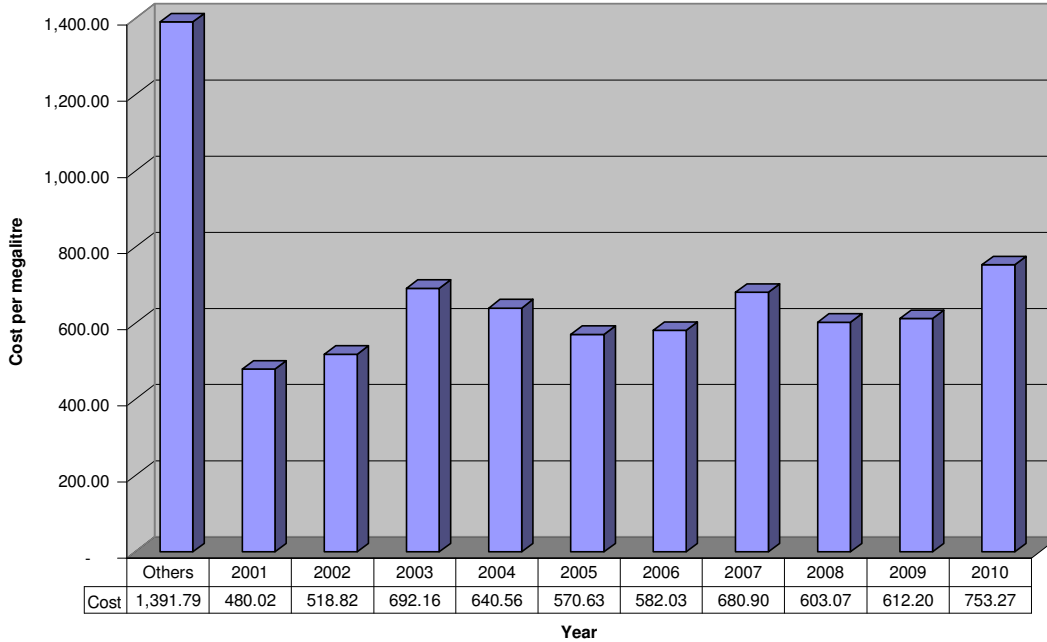
Wastewater treatment and disposal costs (total costs) decreased by 4.2% between 2009 and 2010. The 2009 range of 114 other municipalities runs from a low of \$0.21 to a high of \$77,723.77, with an average of \$1,528.50, and a median of \$569.73; therefore we are below the average cost for this measure.

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WASTEWATER INTEGRATED SYSTEM - EFFICIENCY

Operating costs for the collection / conveyance, treatment, and disposal of wastewater per megalitre (integrated system):

Operating Costs for the Collection/Conveyance, Treatment & Disposal of Wastewater per Megalitre



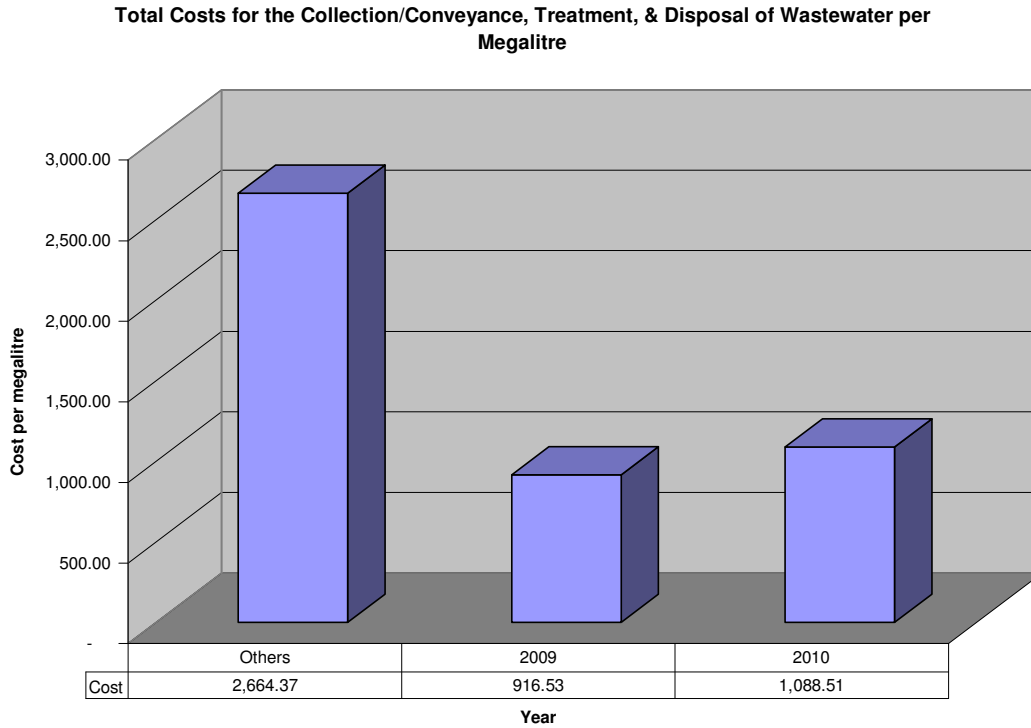
Objective: Efficient municipal wastewater system (integrated system)

This measure is a summary of the two previous measures, and includes the operating cost for collection from four pages back as well as the operating cost for treatment and disposal from the two pages back.

Wastewater costs (operating) increased in 2010. The 2009 range of 103 other municipalities run from a low of \$0.11 to a high of \$71,051.57, with an average of \$1,391.79, and a median of \$611.51; therefore, we are below the average cost in operating costs for wastewater collection, treatment and disposal but above the median costs.

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Total costs for the collection / conveyance, treatment, and disposal of wastewater per megalitre (integrated system):



Objective: Efficient municipal wastewater system (integrated system)

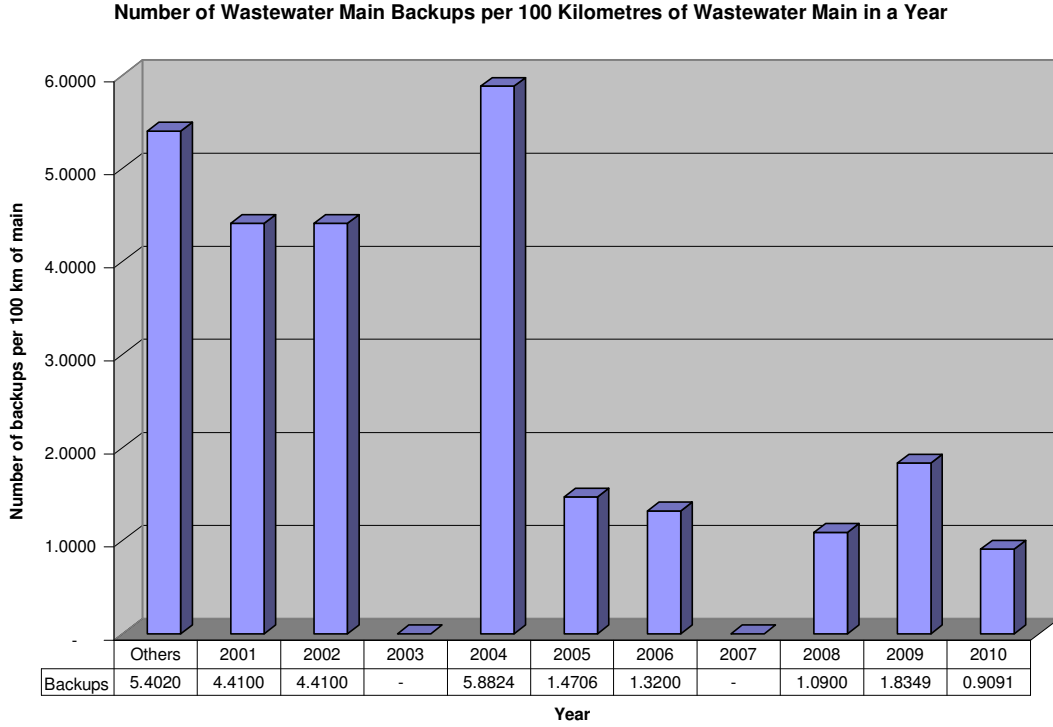
This measure is a summary of the two previous measures, and includes the total cost for collection from four pages back as well as the total cost for treatment and disposal from the two pages back.

Wastewater costs (total costs) increased in 2010. The 2009 range of 103 other municipalities run from a low of \$0.31 to a high of \$161,630.89, with an average of \$2,664.37, and a median of \$822.13; therefore, we are below the average cost in total costs for wastewater collection, treatment and disposal but above the median costs.

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WASTEWATER MAIN BACKUPS - EFFECTIVENESS

Number of wastewater main backups per 100 kilometres of wastewater main in a year:



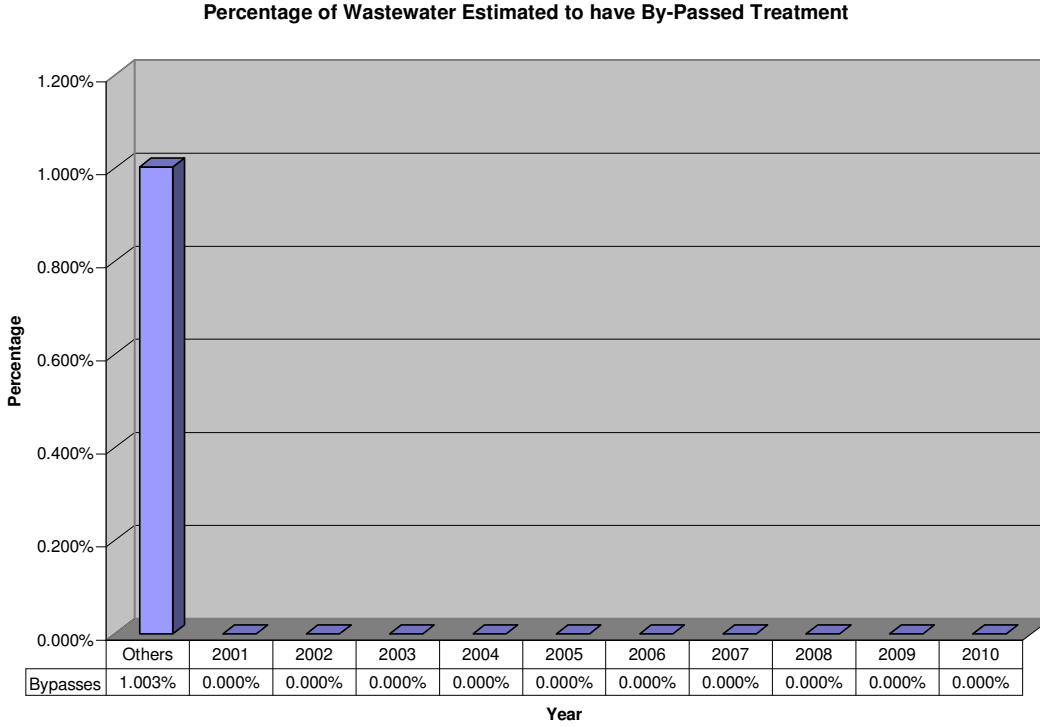
Objective: Municipal sewage management practices prevent environmental and human health hazards

In 2010 there was one wastewater main backups (two in 2009). The 2009 range for 134 municipalities reporting this measure went from a low of zero to a high of 117.07, with an average of 5.402, and a median of zero backups per 100 km of wastewater main; therefore, we are better then average with this statistic.

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WASTEWATER BYPASSES TREATMENT – EFFECTIVENESS

Percentage of wastewater estimated to have by-passed treatment:



Objective: Municipal sewage management practices prevent environmental and human health hazards

We have consistently not have had any wastewater by-passing treatment in the past ten years. The 2009 range of 120 other municipalities ran from a low of zero percent to a high of 43.2%, with an average of 1.002%, and a median of zero percent; therefore, we are rated as better then average with this performance measure.

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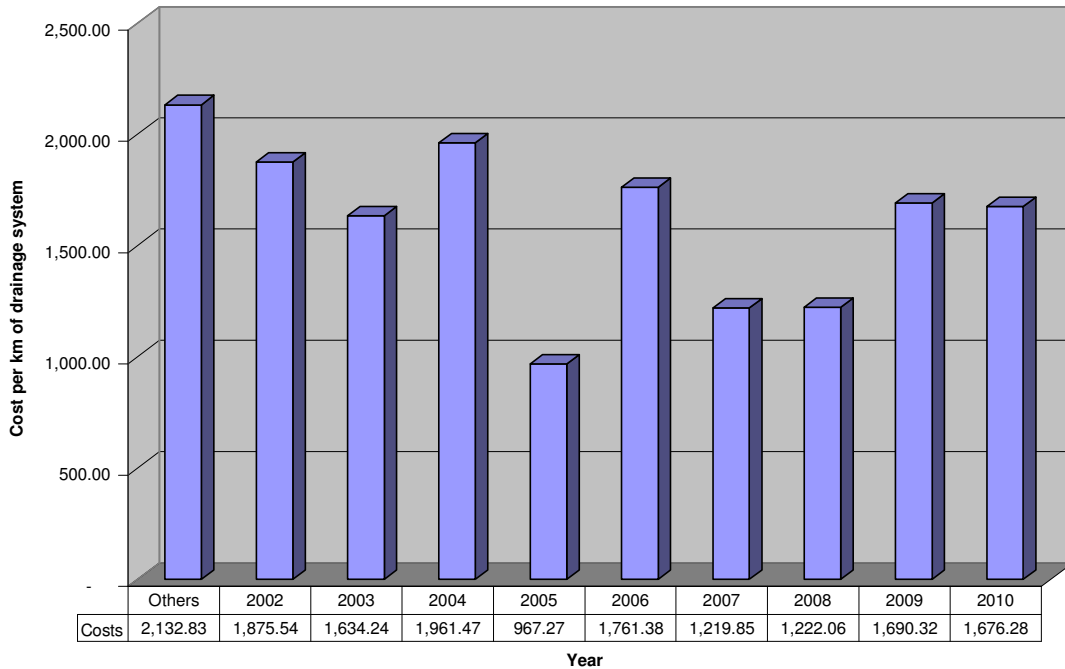
STORM WATER

**CONTACT PERSON FOR STORM WATER: Larry Burnham, Director of Public Works,
 Operations & Engineering 519-867-2993**

URBAN STORM WATER MANAGEMENT - EFFICIENCY

Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system:

Operating Costs for Urban Storm Water Management per Kilometre of Drainage System



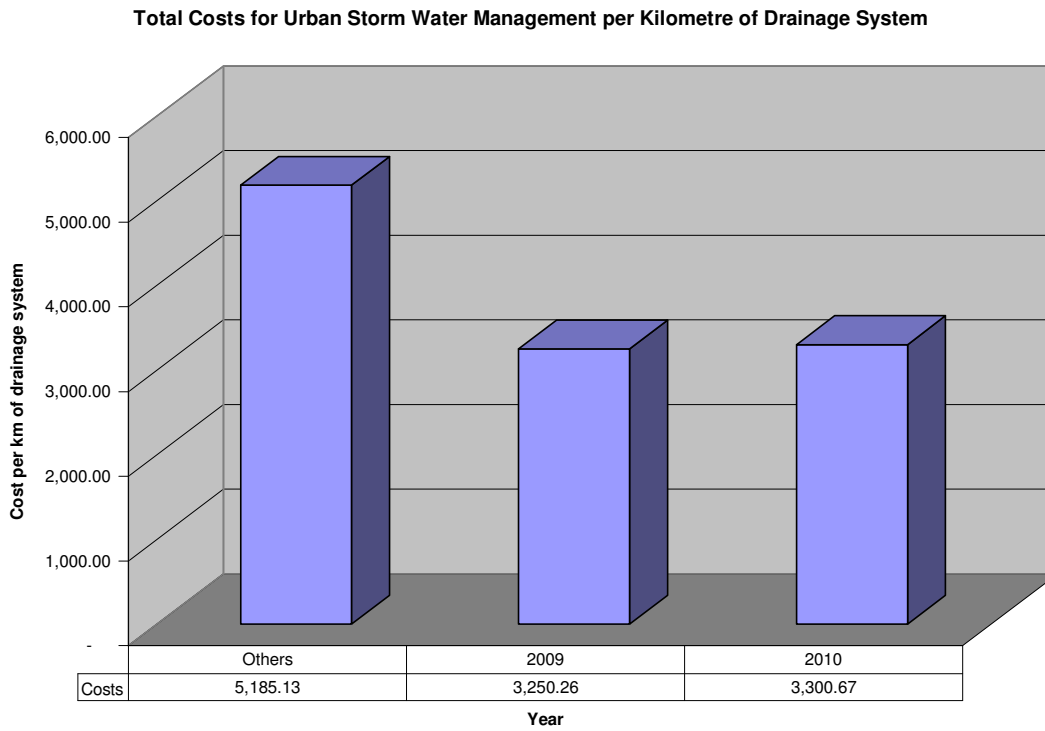
Objective: Efficient urban storm water management

Urban storm sewer costs include catch basin cleaning, catch basin & curb repairs, line locates, main installation, main maintenance & repair, main inspection, etc.

The 2009 range for urban storm water management operating costs for 60 municipalities reporting this figure run from a low of \$19.52 to a high of \$14,235.44, with an average of \$2,132.83, and a median of \$1,030.03 per kilometre of urban drainage system.

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Total costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system:



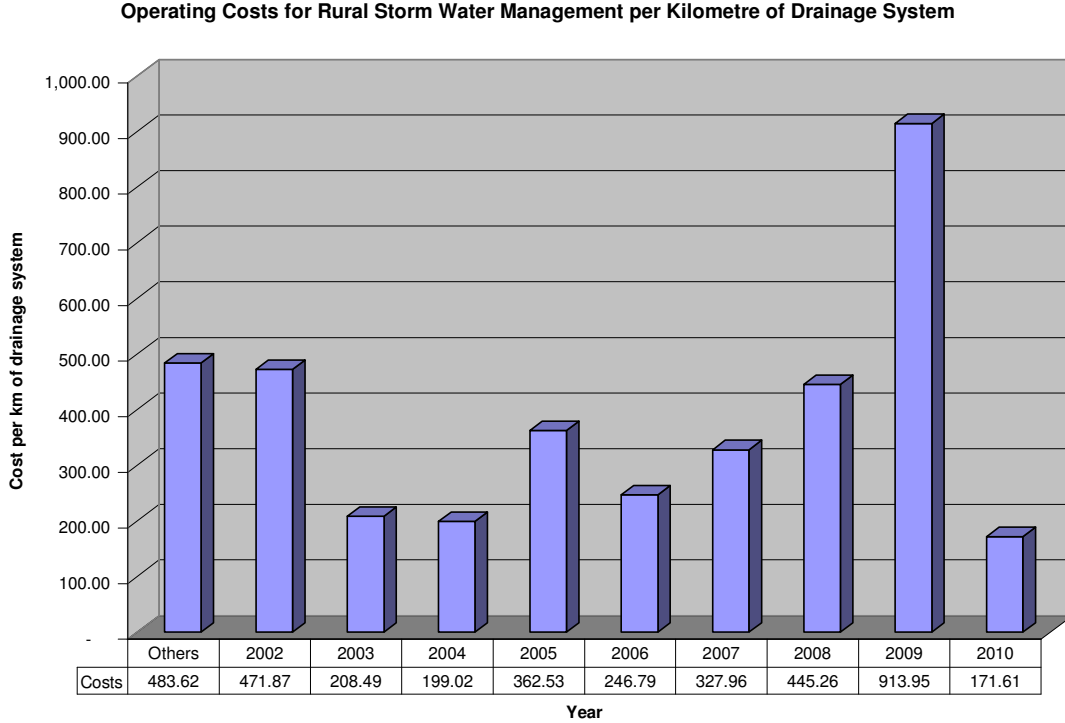
Objective: Efficient urban storm water management

The 2009 range for urban storm water management total costs for 60 municipalities reporting this figure run from a low of \$122.27 to a high of \$28,287.22, with an average of \$5,185.13, and a median of \$3,567.67 per kilometre of urban drainage system.

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RURAL STORM WATER MANAGEMENT – EFFICIENCY

Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system:



Objective: Efficient rural storm water management

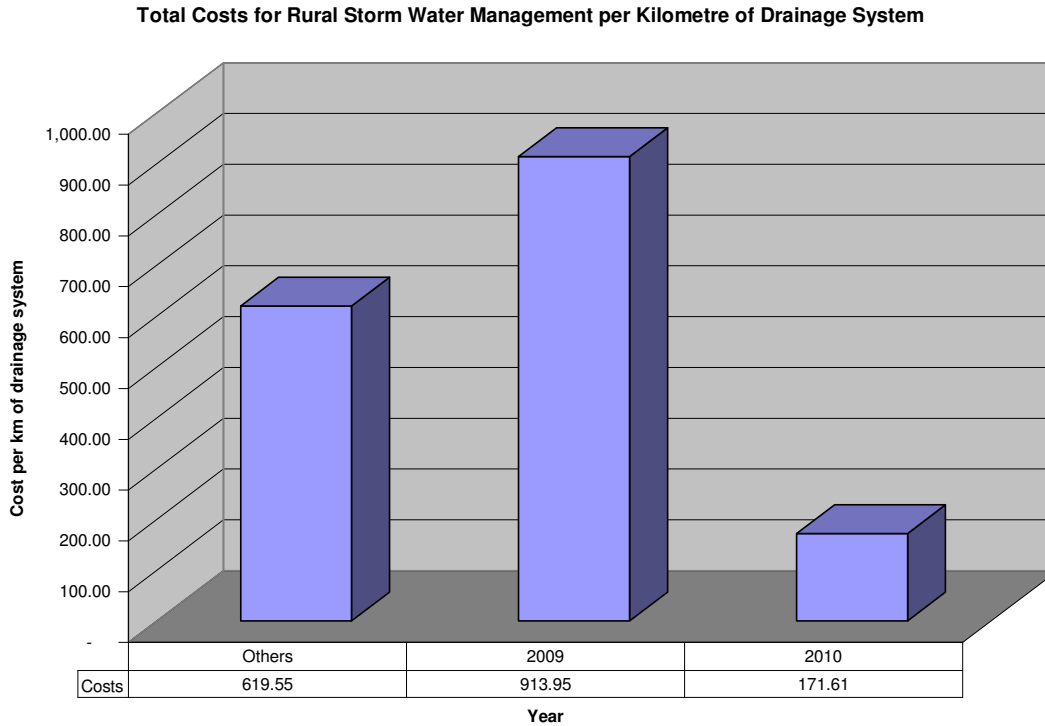
Rural storm sewer costs include drain repairs, municipal drains, washout repairs, and drainage superintendent services.

The 2009 range for operating costs for rural storm water management for 20 municipalities reporting this figure run from a low of \$7.08 to a high of \$1,711.15, with an average of \$483.62, and a median of \$397.73.

Please note: For 2009 only the increase in the rural storm water management costs were mostly caused by a change in accounting procedures (the capital portions of the drains previously were recorded as a capital expense but now they are recorded as a normal expense as there is no longer a separate capital fund as there was in previous years).

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Total costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system:



Objective: Efficient rural storm water management

Rural storm sewer costs include drain repairs, municipal drains, washout repairs, and drainage superintendent services.

The 2009 range for total costs for rural storm water management for 20 municipalities reporting this figure run from a low of \$7.08 to a high of \$2,599.80, with an average of \$619.55, and a median of \$514.72 per kilometre of drainage system.

Please note: For 2009 only the increase in the rural storm water management costs were mostly caused by a change in accounting procedures (the capital portions of the drains previously were recorded as a capital expense but now they are recorded as a normal expense as there is no longer a separate capital fund as there was in previous years). Also please note that our operating costs for rural storm sewers are exactly the same as the total costs as there are no depreciable assets for our Township for rural storm sewers (they are mostly open drains, therefore no amortization is required).

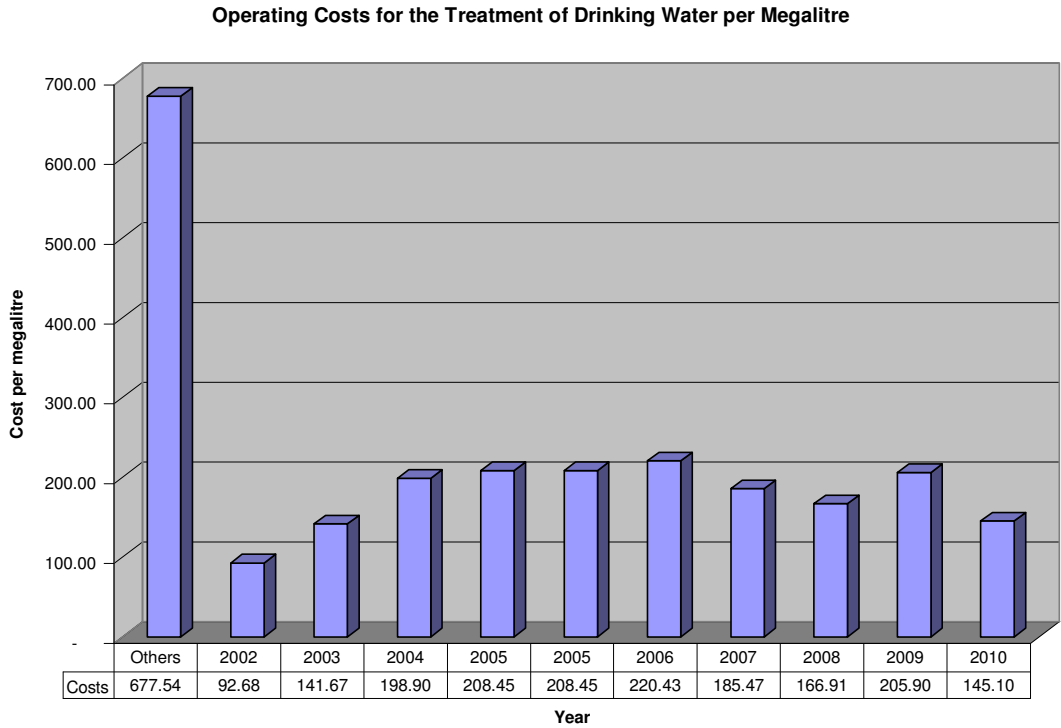
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DRINKING WATER

**CONTACT PERSON FOR DRINKING WATER: Larry Burnham, Director of Public Works,
 Operations & Engineering 519-867-2993**

DRINKING WATER TREATMENT – EFFICIENCY

Operating costs for the treatment of drinking water per megalitre:



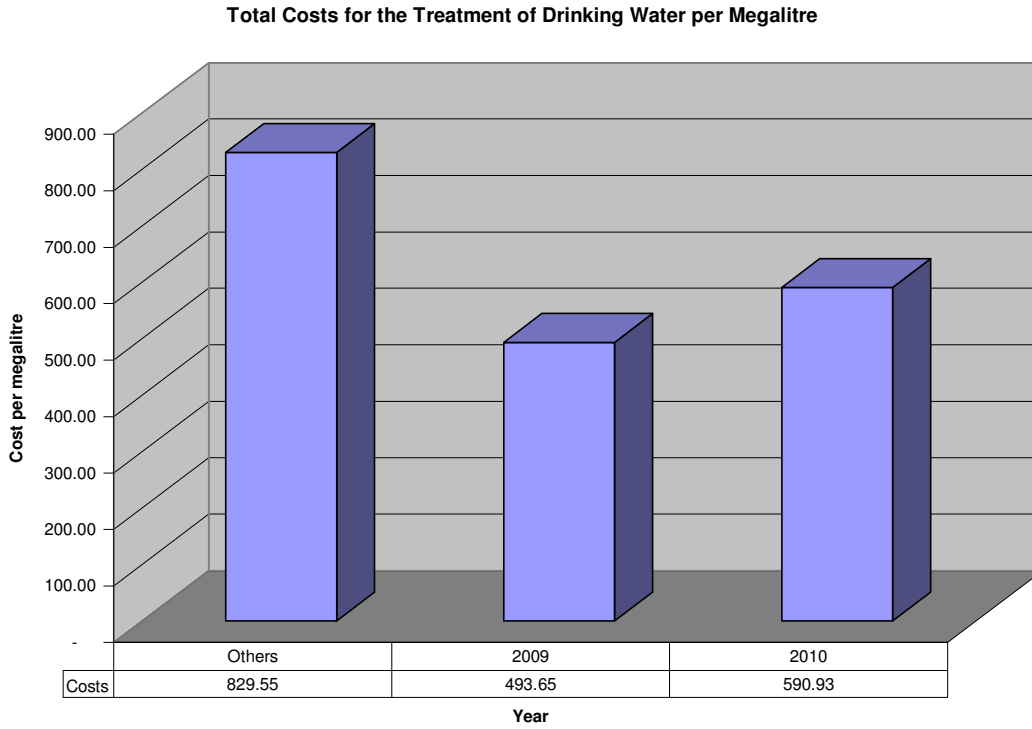
Objective: Efficient municipal water treatment services.

Treatment costs are made up primarily of payments to LAWSS (Lambton Area Water Supply System), which is owned by six municipalities united in the delivery of safe clean water at an affordable price. Ownership of LAWSS is based upon the water flow of the municipality in proportion to the entire flows provided by the joint board for the previous year. For 2010, St. Clair’s share of the System was 27.1% (2009 – 22.5%).

The 2009 range of 117 other municipalities ran from a low of zero to a high of \$294,255.93, with an average of \$4,891.61; and a median of \$677.54 per megalitre (*the median was used in the above graph instead of the average because the huge difference in the average would have made the graph not useful*); therefore, we are substantially below average for the operating cost of the treatment of drinking water (approximately 97% below the average for other municipalities).

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Total costs for the treatment of drinking water per megalitre:



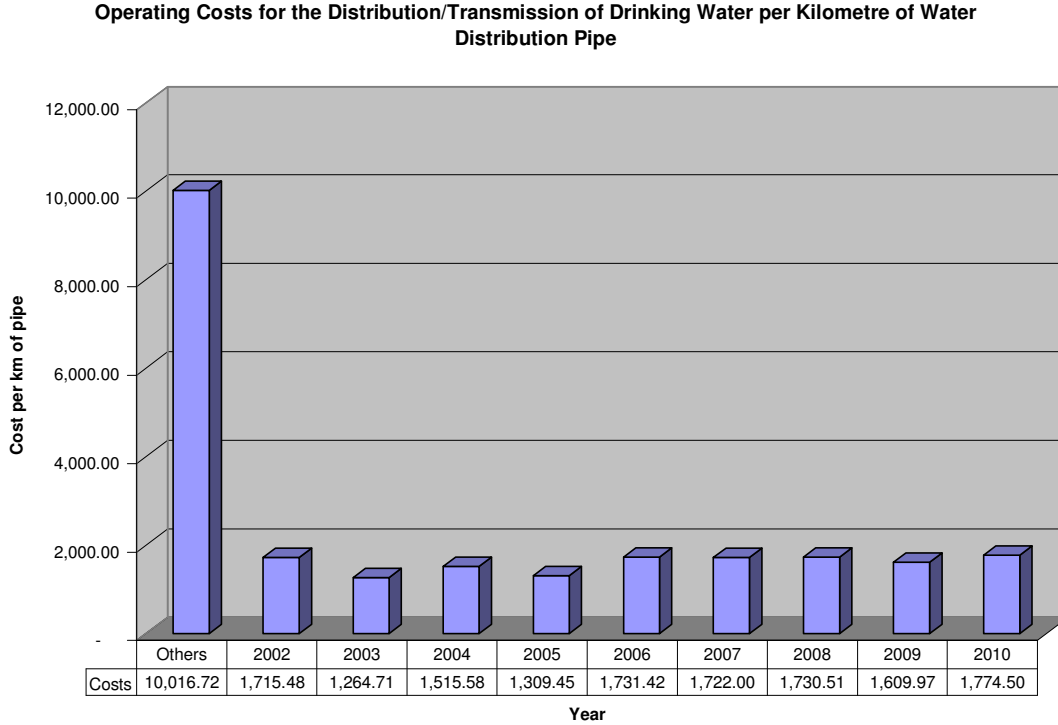
Objective: Efficient municipal water treatment services.

The 2009 range of 117 other municipalities ran from a low of \$0.12 to a high of \$523,601.01, with an average of \$7,530.92; and a median of \$829.55 per megalitre (*the median was used in the above graph instead of the average because the huge difference in the average would have made the graph not useful*); therefore, we are substantially below average for the total cost of the treatment of drinking water (approximately 92% below the average total cost for other municipalities).

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DRINKING WATER DISTRIBUTION / TRANSMISSION – EFFICIENCY

Operating costs for the distribution / transmission of drinking water per kilometre of water distribution pipe:



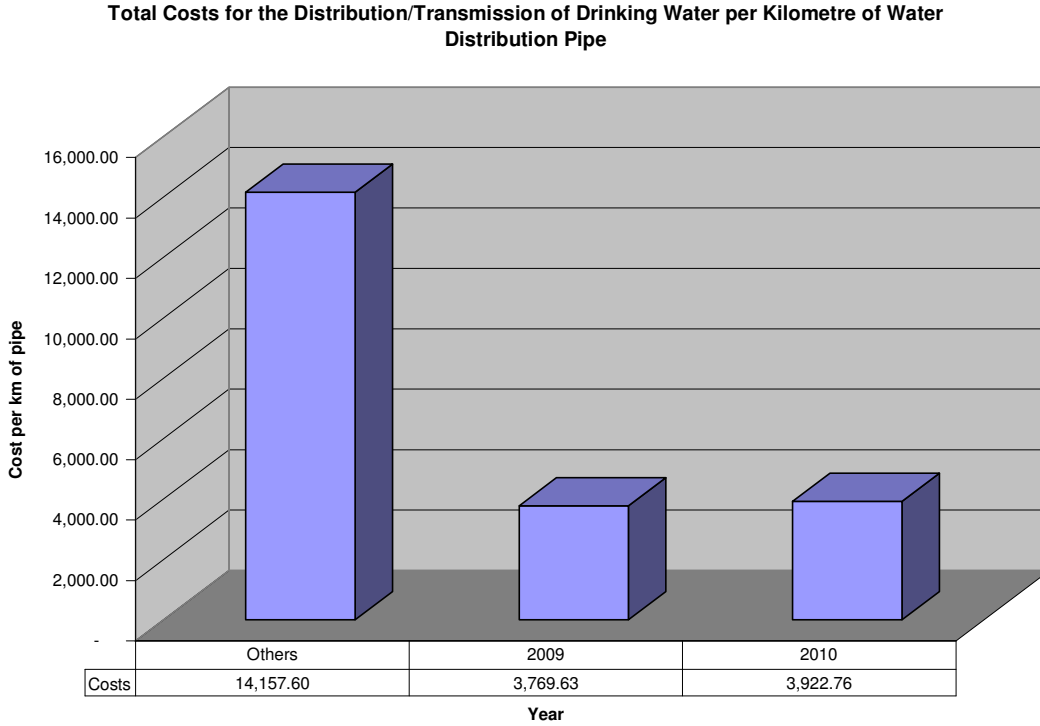
Objective: Efficient municipal water distribution / transmission services

Distribution costs are defined as all activities from the point the water leaves the treatment plant and reaches private property lines. The Township (not LAWSS-see previous 2 pages) is responsible for all distribution costs within the Township boundaries. Distribution costs include line locates; main, service, meter, hydrant, and water tower installation repair & maintenance.

The 2009 range of 127 other municipalities ran from a low of zero to a high of \$42,869.40, with an average of \$10,016.72, and a median of \$7,984.69 per kilometre of water distribution pipe; therefore, we are substantially below average for the cost of the distribution / transmission of drinking water (approximately 82% below average).

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Total costs for the distribution / transmission of drinking water per kilometre of water distribution pipe:



Objective: Efficient municipal water distribution / transmission services

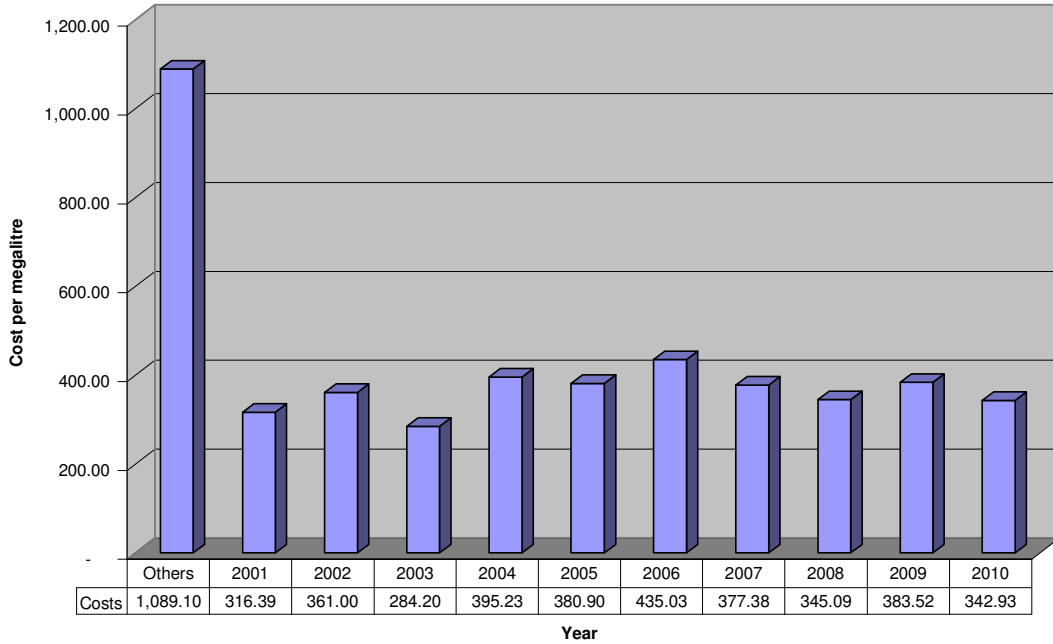
The 2009 range of 127 other municipalities ran from a low of \$9.34 to a high of \$65,280.40, with an average of \$14,157.60, and a median of \$11,971.03 per kilometre of water distribution pipe; therefore, we are substantially below average for the cost of the distribution / transmission of drinking water (approximately 72% below average).

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DRINKING WATER INTEGRATED SYSTEM - EFFICIENCY

Operating costs for the treatment and distribution / transmission of drinking water per megalitre (integrated system):

Operating Costs for the Treatment & Distribution/Transmission of Drinking Water per Megalitre



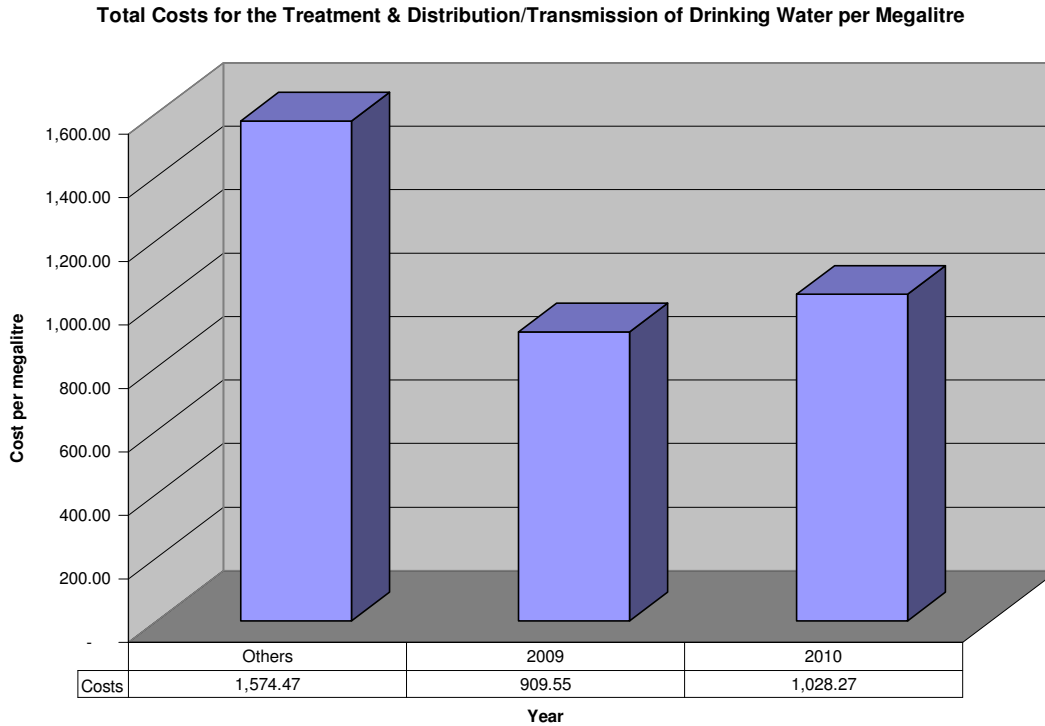
Objective: Efficient municipal water system (integrated system)

This measure is a summary of the two previous measures, and includes the cost for treatment from four pages back as well as the cost for distribution from the two pages back (this is for operating costs only, total costs are presented on the next page).

The 2009 range of 100 other municipalities ran from a low of \$0.59 to a high of \$572,672.19, with an average of \$9,175.94, and a median of \$1,089.10 per megalitre; therefore, we are substantially below average for the cost of the treatment and distribution of drinking water (approximately 96% below average). The median was used in the above graph instead of the average because of the huge difference in the average.

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Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

Total costs for the treatment and distribution / transmission of drinking water per megalitre (integrated system):



Objective: Efficient municipal water system (integrated system)

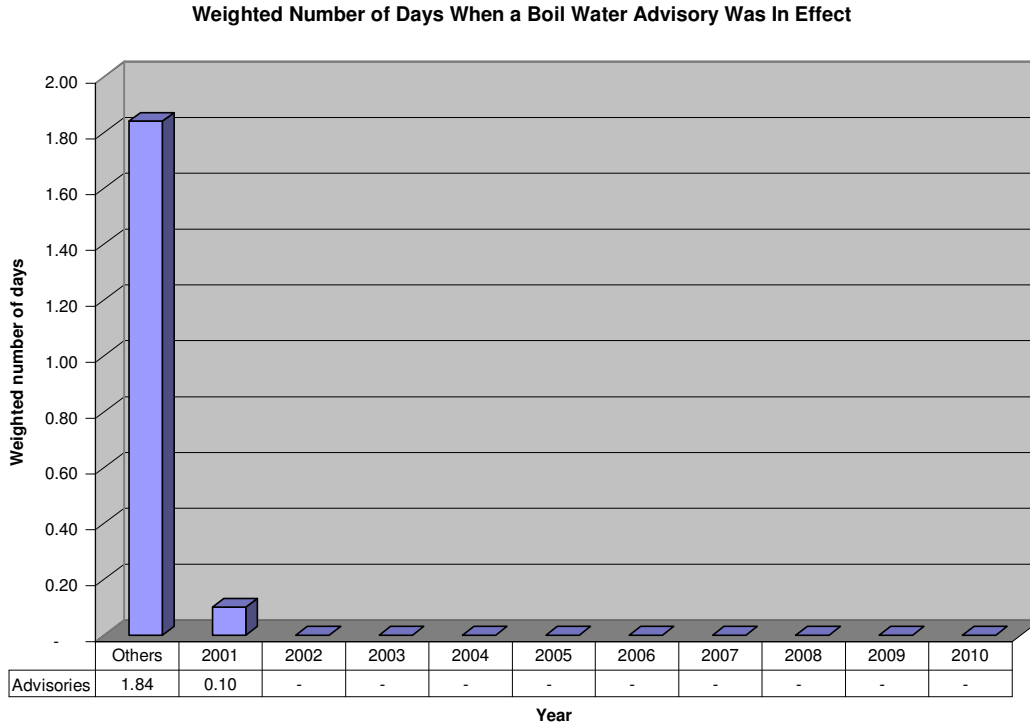
This measure is a summary of the two previous measures, and includes the total cost for treatment from four pages back as well as the cost for distribution from the two pages back (this is for total costs only, operating only costs are presented on the previous page).

The 2009 range of 100 other municipalities ran from a low of \$0.80 to a high of \$914,066.26, with an average of \$13,625.65, and a median of \$1,574.47 per megalitre; therefore, we are substantially below average for the cost of the treatment and distribution of drinking water (approximately 92% below average). The median was used in the above graph instead of the average because of the huge difference in the average.

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BOIL WATER ADVISORIES – EFFECTIVENESS

Weighted number of days when a boil water advisory issued by the medical officer of health, applicable to a municipal water supply, was in effect:



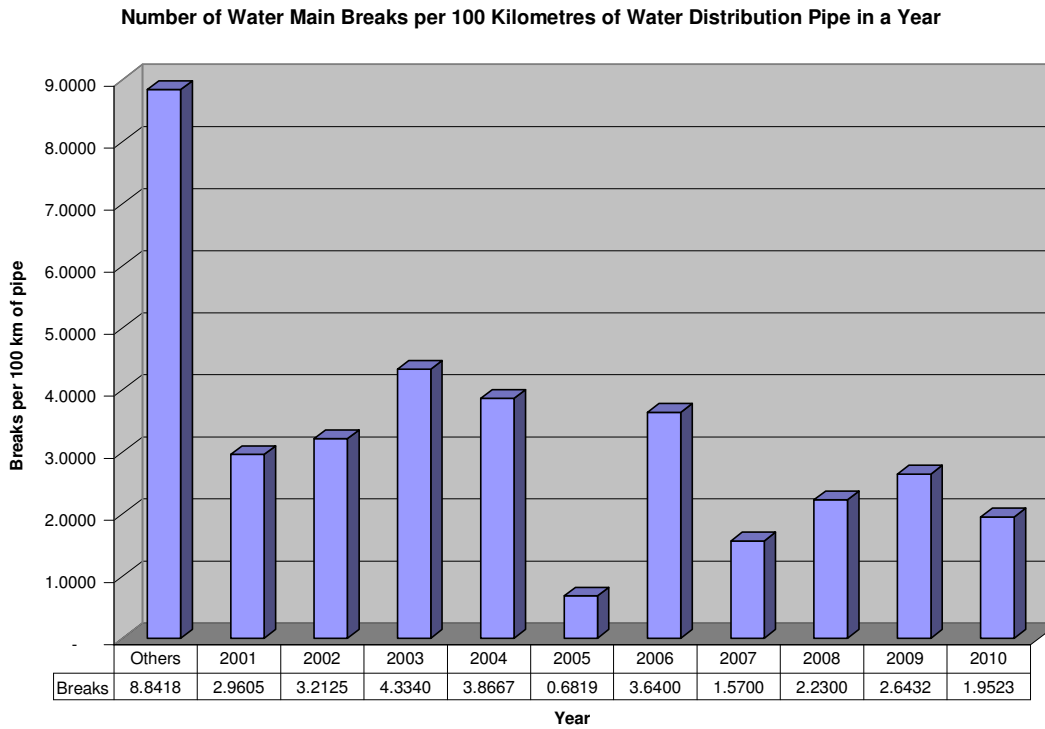
Objective: Water is safe and meets local needs

There were no boil water advisories between 2002 and 2010 in the Township. The 2009 range of 149 other municipalities ran from a low of zero to a high of 202, with an average of 1.84, and a median of zero. This performance measure is calculated by dividing the summation of the number of boil water days times the number of connection affected by the total connections in the service area.

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BREAKS IN WATER MAINS – EFFECTIVENESS

Number of water main breaks per 100 kilometres of water distribution pipe in a year:



Objective: Improve system reliability

The 2009 range of 155 other municipalities ran from a low of zero to a high of 144.44, with an average of 8.8418, and a median of 4.8851 breaks per 100 km of water distribution pipe; therefore we had approximately 78% less breaks in 2010 than the average municipality.

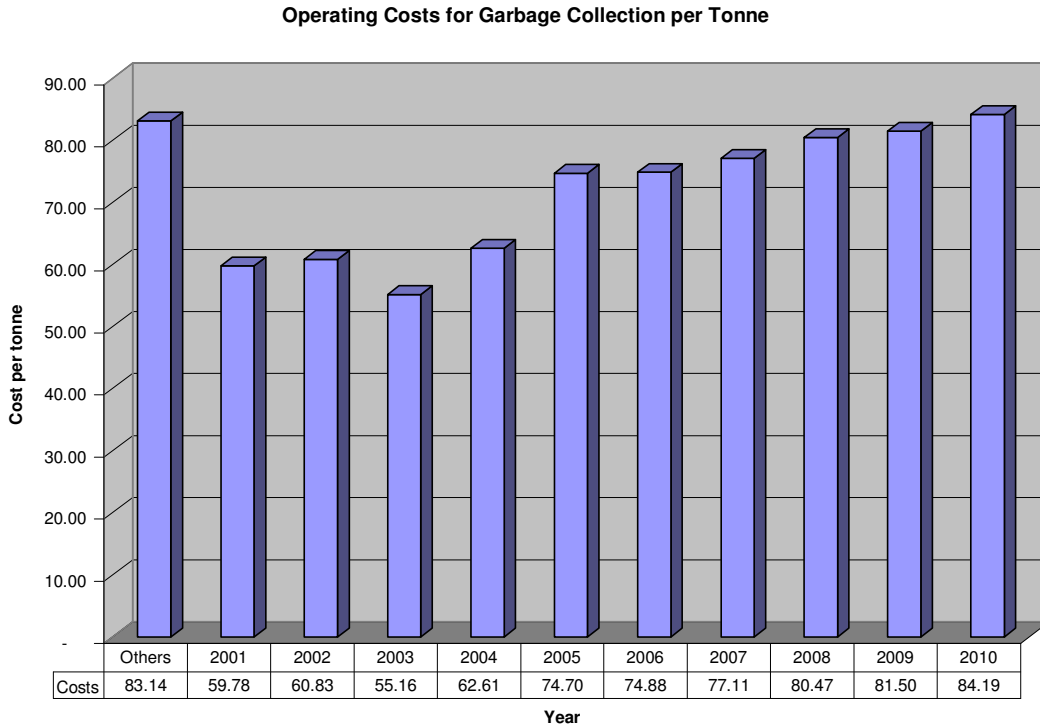
TOWNSHIP OF ST. CLAIR
Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

SOLID WASTE MANAGEMENT (GARBAGE)

CONTACT PERSON FOR SOLID WASTE MANAGEMENT: Larry Burnham, Director of Public Works, Operations & Engineering 519-867-2993

GARBAGE COLLECTION – EFFICIENCY

Operating costs for garbage collection per tonne:

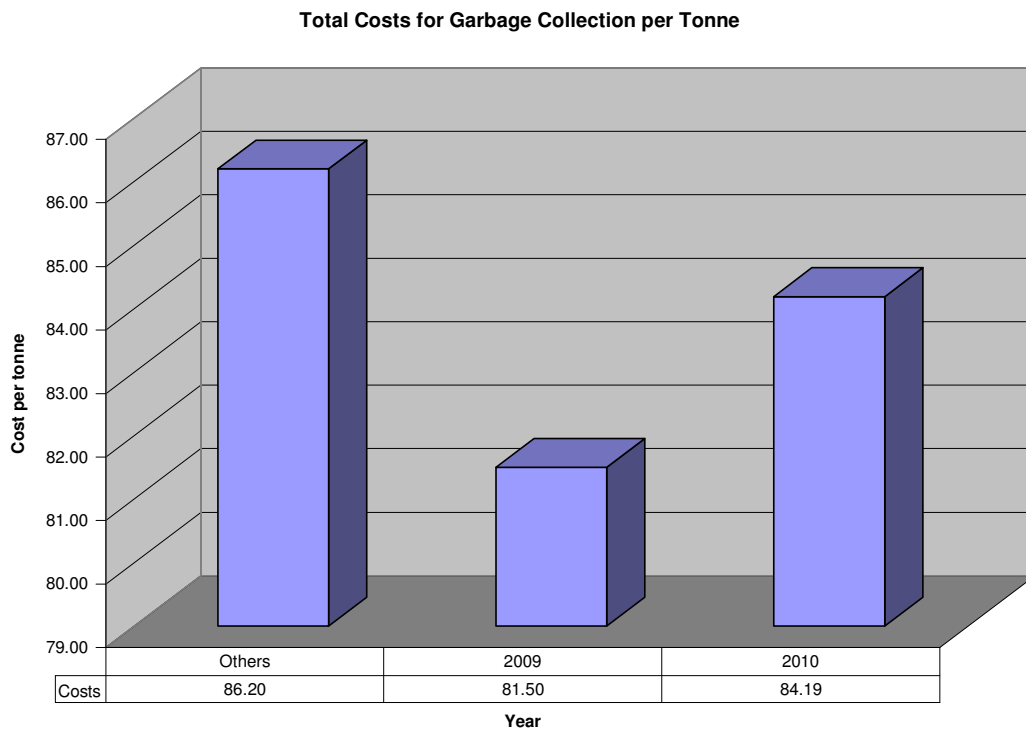


Objective: Efficient municipal garbage collection services

The 2009 range for operating costs garbage collection for 140 other municipalities ran from a low of \$0.02 to a high of \$887.93 per tonne, with an average of \$83.14 per tonne, and a median of \$60.62 per tonne; therefore we are slightly above average (1.2%) when it comes to costs for garbage collection.

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Total costs for garbage collection per tonne:



Objective: Efficient municipal garbage collection services

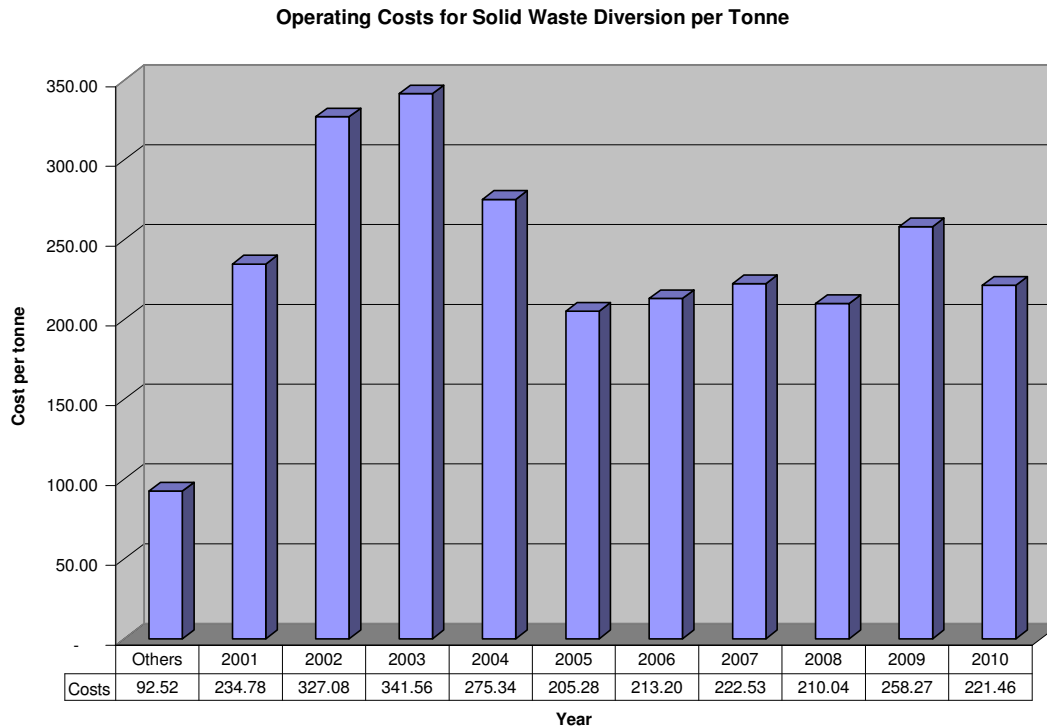
The 2009 range for total costs garbage collection for 140 other municipalities ran from a low of \$0.02 to a high of \$887.93 per tonne, with an average of \$86.20 per tonne, and a median of \$60.62 per tonne; therefore we are slightly below average (2.3%) when it comes to total costs for garbage collection.

The Township's costs are the same for operating and total costs for garbage collection because we do not have any assets for garbage collection as it is contracted out.

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SOLID WASTER DIVERSION (RECYCLING) – EFFICIENCY

Operating costs for solid waste diversion per tonne:

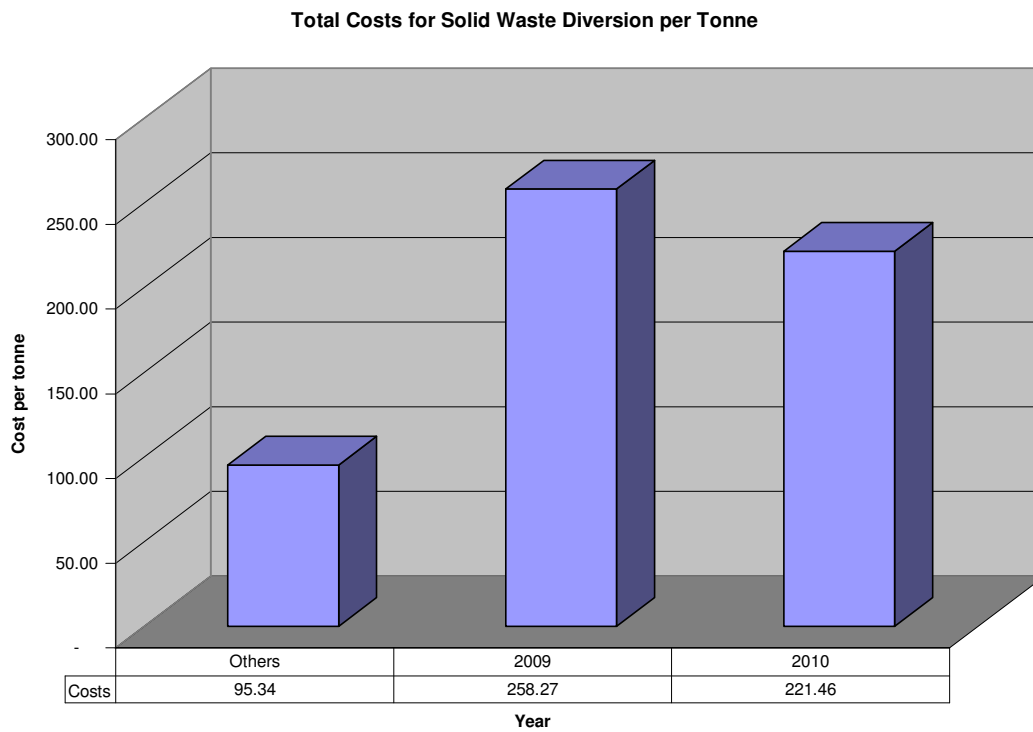


Objective: Efficient solid waste diversion (recycling) services

The 2009 range for operating costs for recycling (solid waste diversion) for 156 other municipalities ran from a low of \$0.27 to a high of \$1,039.12 per tonne, with an average of \$92.52 per tonne, and a median of \$44.15 per tonne.

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Total costs for solid waste diversion per tonne:



Objective: Efficient solid waste diversion (recycling) services

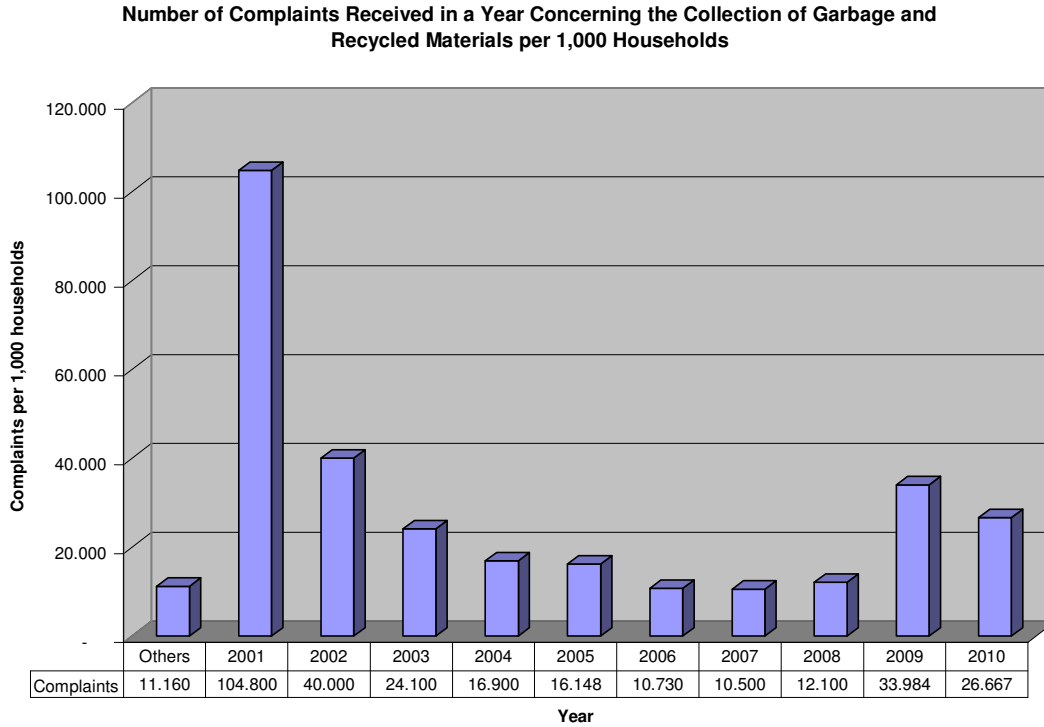
The 2009 range for total costs for recycling (solid waste diversion) for 156 other municipalities ran from a low of \$0.27 to a high of \$1,039.12 per tonne, with an average of \$95.34 per tonne, and a median of \$45.20 per tonne.

The Township's costs are the same for operating and total costs for recycling because we do not have any assets for recycling as it is contracted out.

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COMPLAINTS – COLLECTION OF GARBAGE AND RECYCLED MATERIALS – EFFECTIVENESS

Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households:



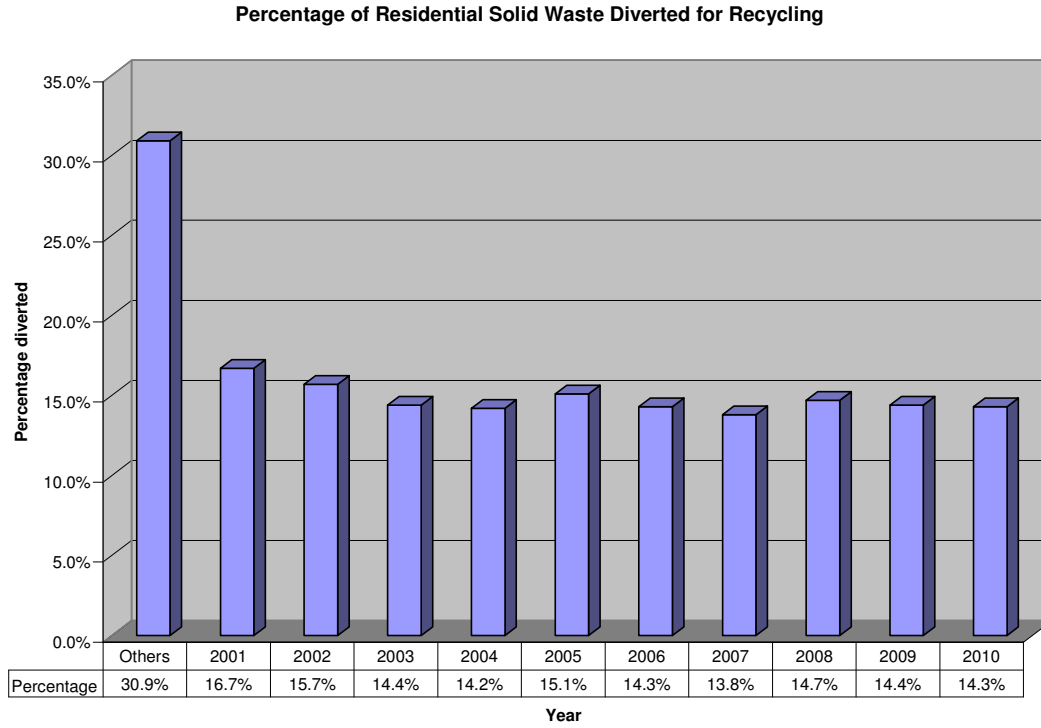
Objective: Improved collection of garbage and recycled materials

The 2009 range of 195 other municipalities ran from a low of zero to a high of 206.53, with an average of 11.16, and a median of 3.215; therefore we are above average this year for complaints.

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DIVERSION OF RESIDENTIAL SOLID WASTE - EFFECTIVENESS

Percentage of residential solid waste diverted for recycling:



Objective: Municipal solid waste reduction programs divert waste from landfills and / or incinerators

The 2009 range of 86 other municipalities ran from a low of zero to a high of 93.6%, with an average of 30.9%, and a median of 28.4%.

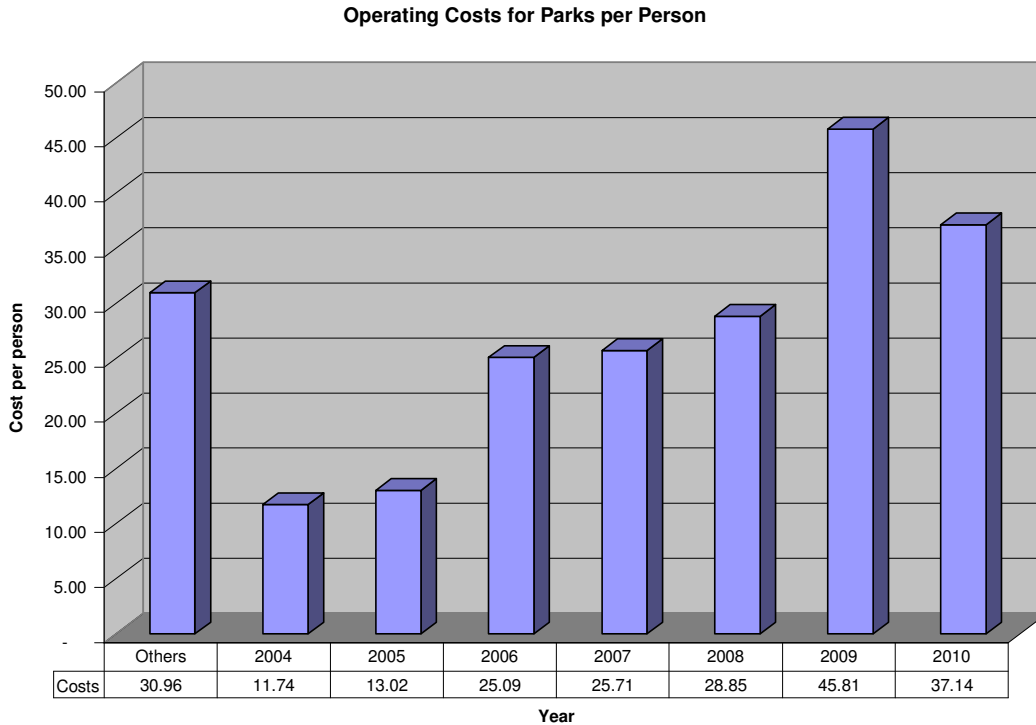
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PARKS AND RECREATION

CONTACT PERSON FOR PARKS AND RECREATION: Gary Hackett, Director of Community Services 519-867-2651

PARKS – EFFICIENCY

Operating costs for parks per person:



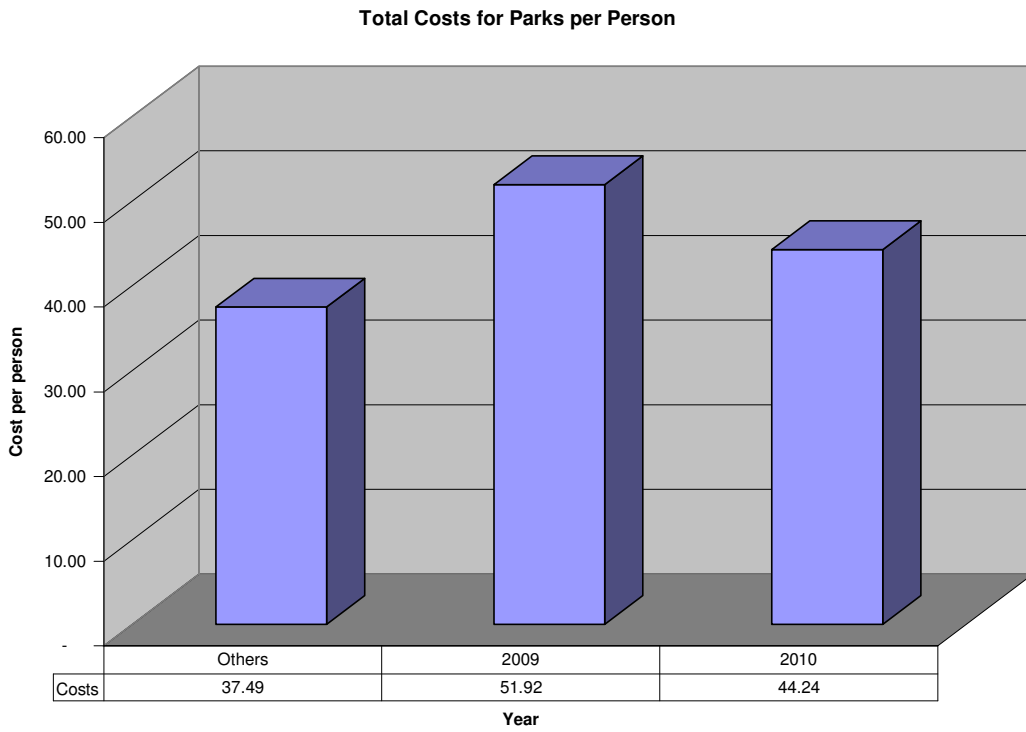
Objective: Efficient operation of parks

Costs per person for parks increased between 2005 and 2006 mainly because of additional parks now looked after by the Township as the St. Clair Parkway Commission was dissolved in 2006 and the Township was the recipient of all of its assets, including many small parks along the St. Clair River (along with two campgrounds and a golf course whose costs are not included in this performance measure).

The 2009 range for operating costs for parks for 204 municipalities ran from a low of zero to a high of \$279.90, with an average of \$30.96, and a median of \$25.00 per person. Our costs are approximately 20% higher than the average for operating costs for parks.

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Total costs for parks per person:



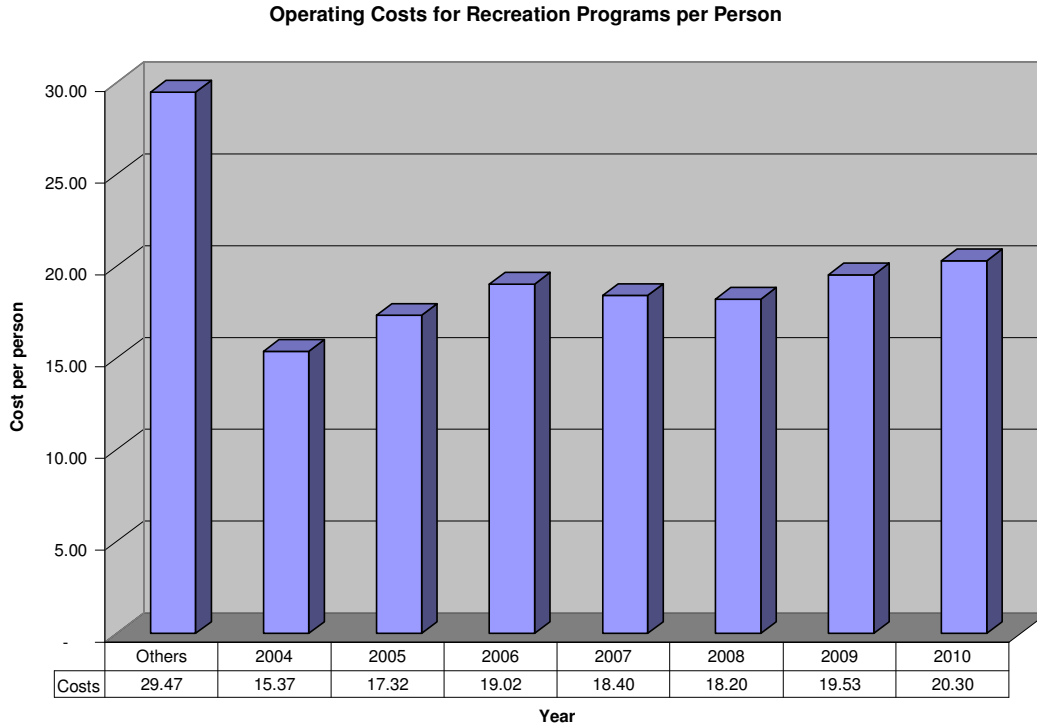
Objective: Efficient operation of parks

The 2009 range for operating costs for parks for 203 municipalities ran from a low of zero to a high of \$354.05, with an average of \$37.49, and a median of \$30.25 per person. Our costs are approximately 18% higher than average for total costs for parks.

TOWNSHIP OF ST. CLAIR
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RECREATION PROGRAMS – EFFICIENCY

Operating costs for recreation programs per person:

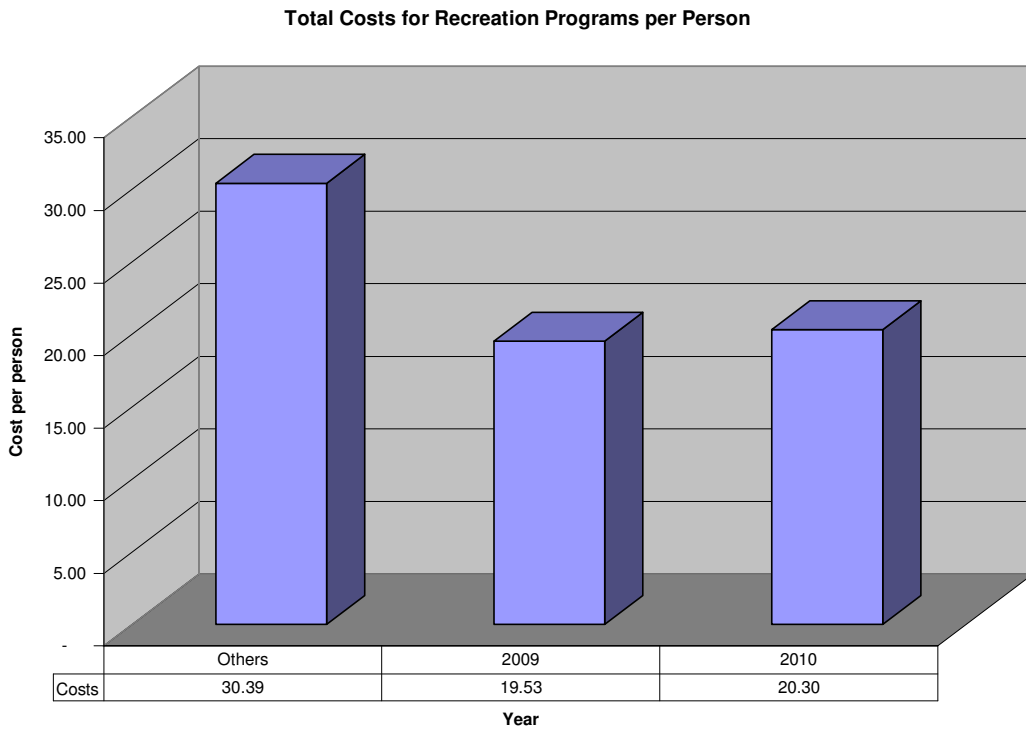


Objective: Efficient operation of recreation programs

The 2009 range for operating costs for recreation programs for 188 other municipalities ran from a low of zero to a high of \$339.81, with an average of \$29.47, and a median of \$16.29 per person. Our costs are approximately 31% lower than average for operating costs for recreation programs.

TOWNSHIP OF ST. CLAIR
Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

Total costs for recreation programs per person:



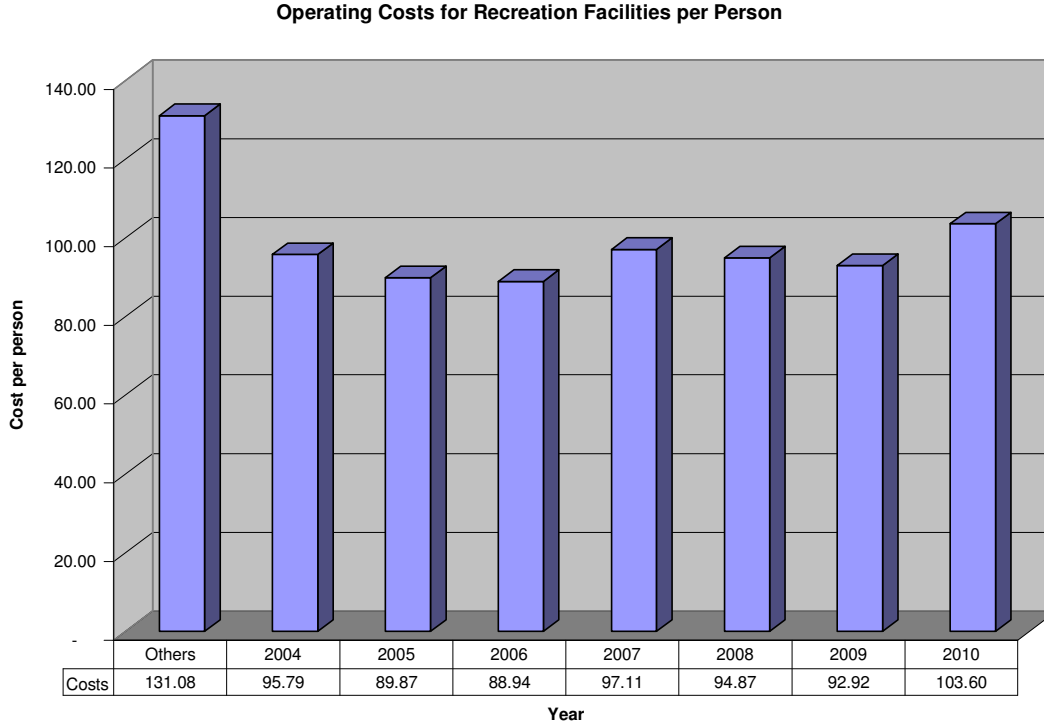
Objective: Efficient operation of recreation programs

The 2009 range for total costs for recreation programs for 187 other municipalities ran from a low of zero to a high of \$370.17, with an average of \$30.39, and a median of \$16.59 per person. Costs are the same for both operating and total costs as there are not any depreciable assets used in recreation programs in our Township. Our costs are approximately 33% lower than average for total costs for recreation programs.

TOWNSHIP OF ST. CLAIR
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RECREATION FACILITIES – EFFICIENCY

Operating costs for recreation facilities per person:

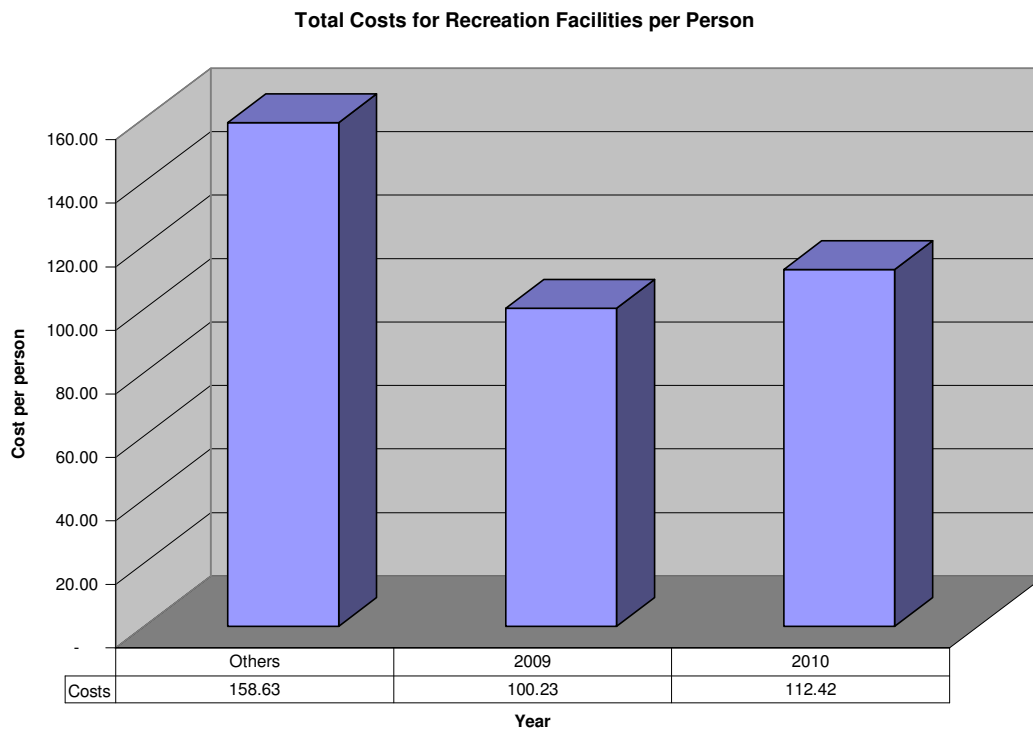


Objective: Efficient operation of recreation facilities

The 2009 range for operating costs for recreation facilities for 247 other municipalities ran from a low of \$1.00 to a high of \$9,698.50, with an average of \$131.08, and a median of \$74.59 per person. Our costs are approximately 21% lower than the average of comparable municipalities for recreation facilities.

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Total costs for recreation facilities per person:



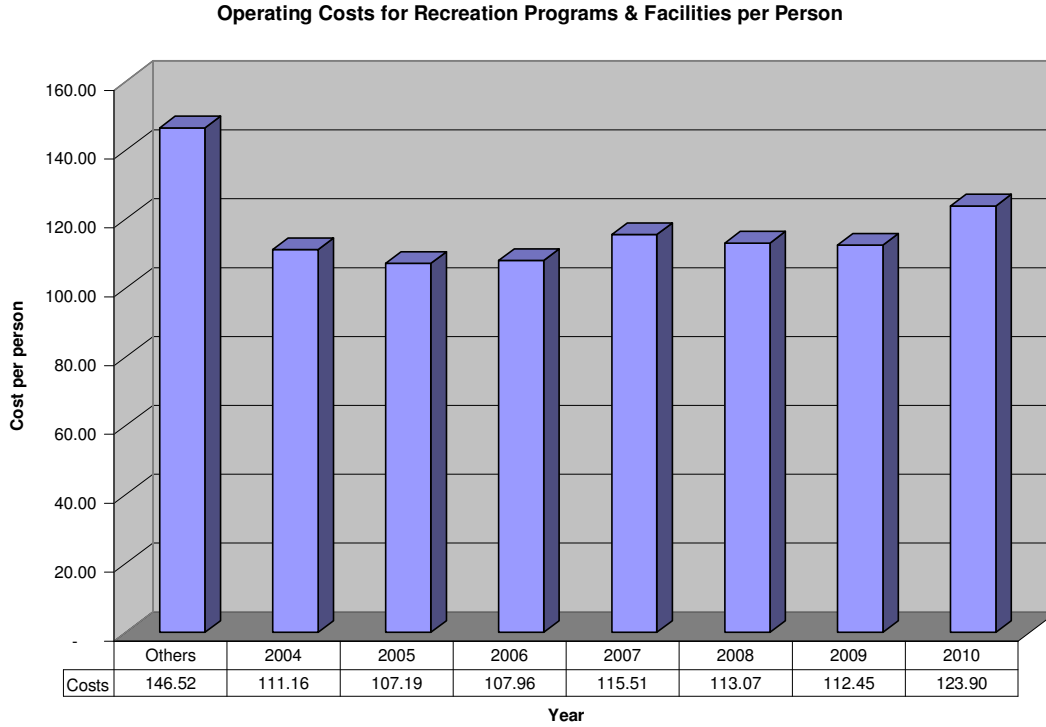
Objective: Efficient operation of recreation facilities

The 2009 range for total costs for recreation facilities for 246 other municipalities ran from a low of \$1.00 to a high of \$12,609.50, with an average of \$158.63, and a median of \$89.12 per person. Our costs are approximately 29% lower than comparable municipalities for recreation facilities.

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**RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) –
EFFICIENCY**

Operating costs for recreation programs and recreation facilities per person (Subtotal):



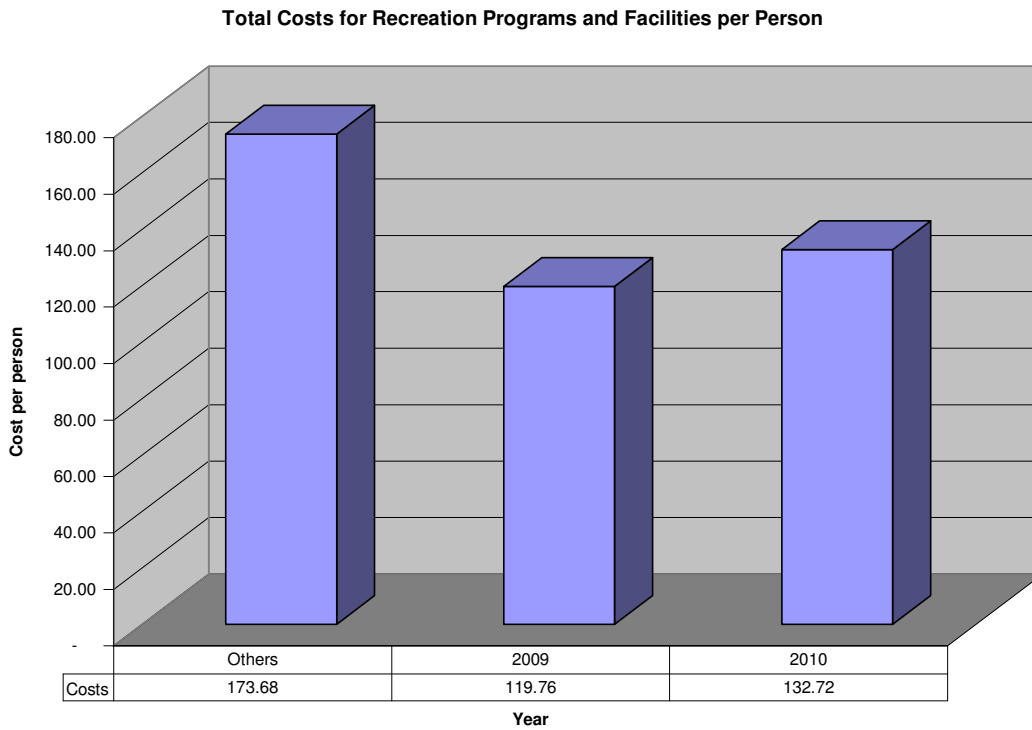
Objective: Efficient operation of recreation programs and facilities

The graphs on the six previous pages show parks, recreation programs, and recreation facilities costs separately (both operating and total costs), while the above graph shows the total operating costs for recreation programs and facilities added together (however it does not include parks).

The 2009 range for 256 other municipalities ran from a low of zero to a high of \$9,698.50, with an average of \$146.52, and a median of \$88.68. Our costs are approximately 15% lower than average.

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Total costs for recreation programs and recreation facilities per person (Subtotal):



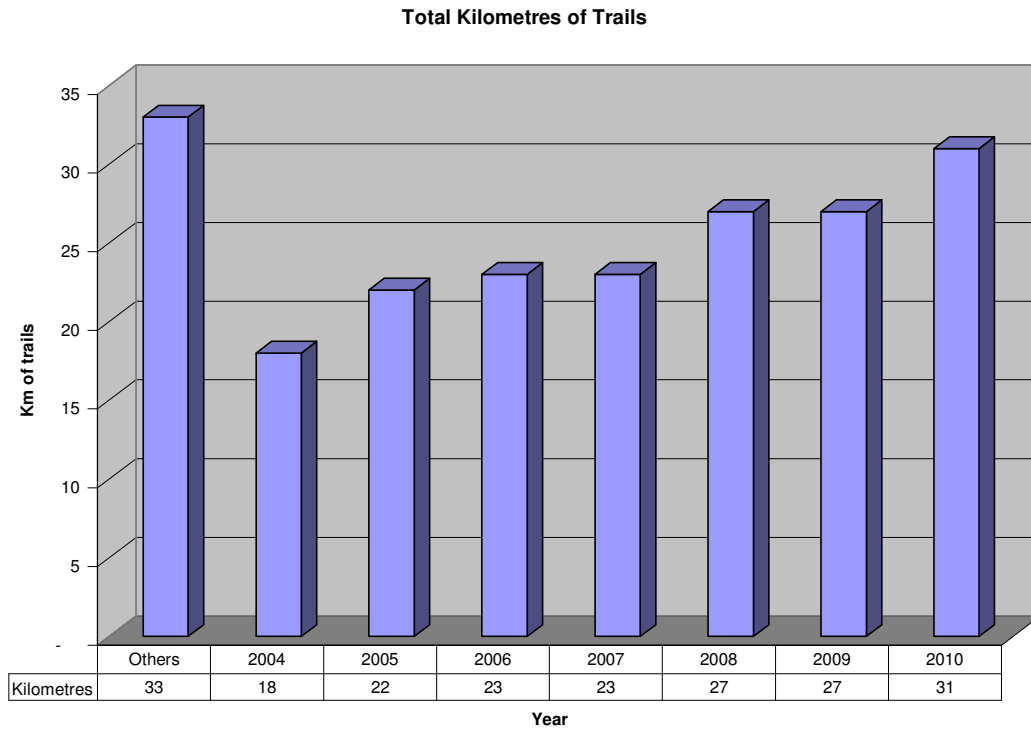
Objective: Efficient operation of recreation programs and facilities

The 2009 range for 255 other municipalities ran from a low of zero to a high of \$12,609.50, with an average of \$173.68, and a median of \$98.87 per person. Our costs are approximately 24% lower than the average for total costs for recreation programs and facilities per person.

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TRAILS – EFFECTIVENESS

Total kilometres of trails:

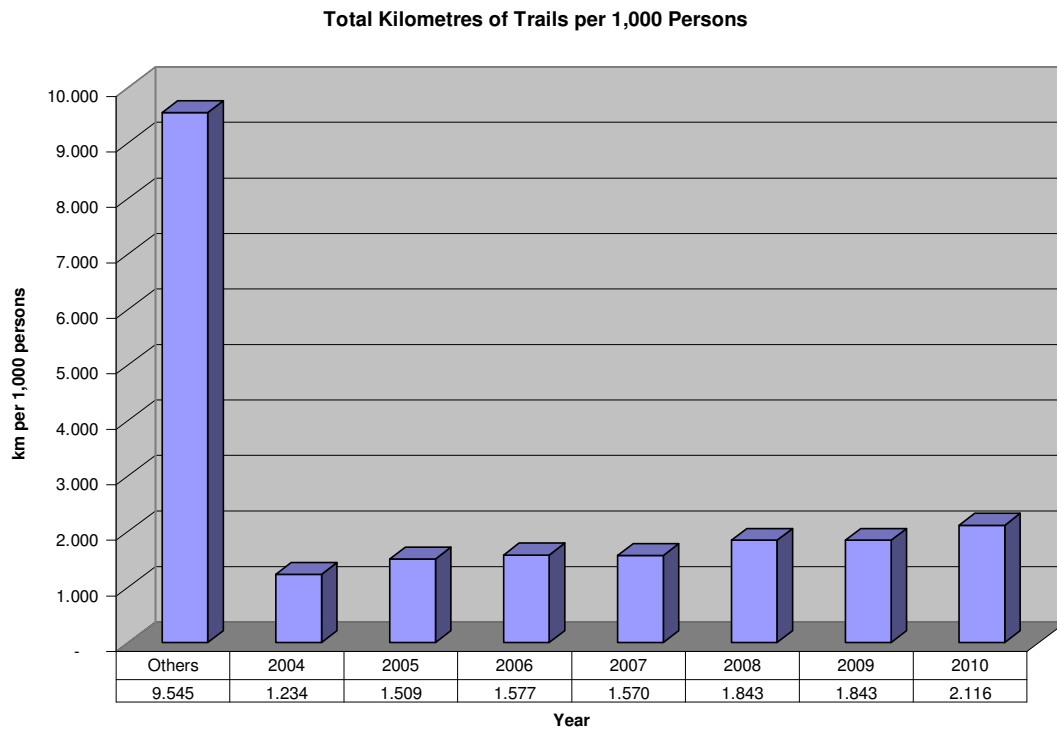


Objective: Trails provide recreation opportunities

The 2009 range for 213 other municipalities ran from a low of zero to a high of 1,505 kilometres, with an average of 33, and a median of 8 kilometres.

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Total kilometres of trails per 1,000 persons:



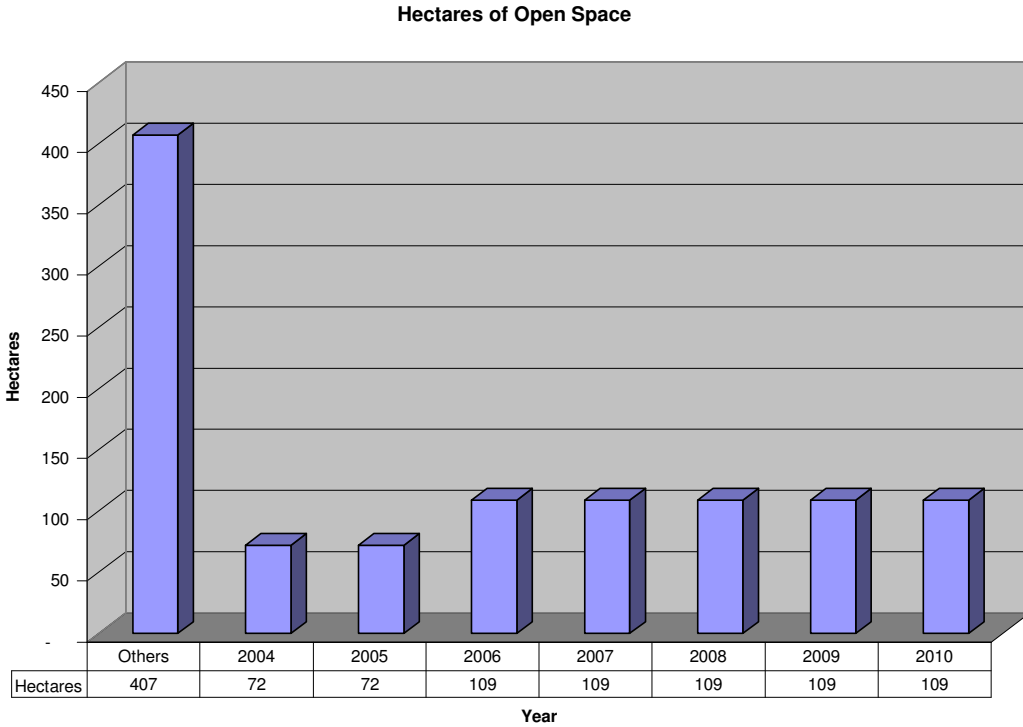
Objective: Trails provide recreation opportunities

The 2009 range for 213 other municipalities ran from a low of zero to a high of 489.59, with an average of 9.545, and a median of 0.958 kilometres of trails per 1,000 persons. We have more trails than more than 50% of similar municipalities but we are below the average because a few of the municipalities have extensive trail systems which increase the average.

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OPEN SPACE – EFFECTIVENESS

Hectares of open space (municipally owned):

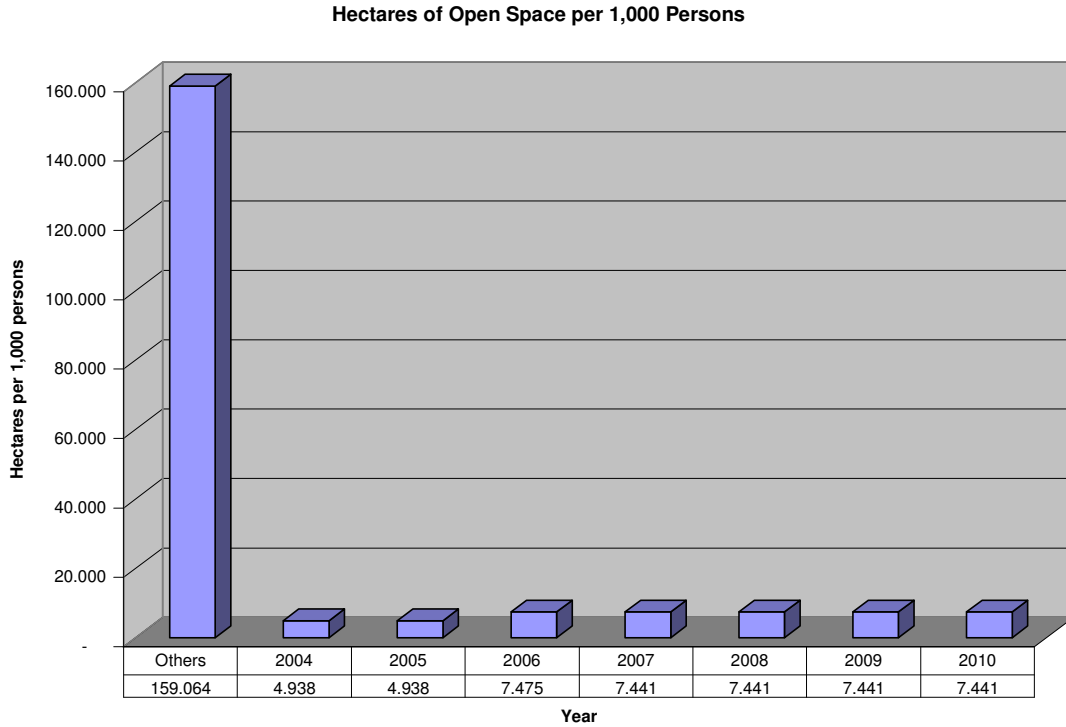


Objective: Open space is adequate for population

The 2009 range for 225 other municipalities ran from a low of zero to a high of 74,196, with an average of 407, and a median of 35 hectares. We have less open space than the average municipality because a few municipalities have a very large amount of open space that skews the average. The median amount of open space (that is the amount that has exactly 50% of the municipalities above and 50% below) is 35; therefore, we have more open space than more than 50% of municipalities. The amount of open space increased in 2006 because of the parks received from the St. Clair Parkway Commission.

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Hectares of open space per 1,000 persons (municipally owned):



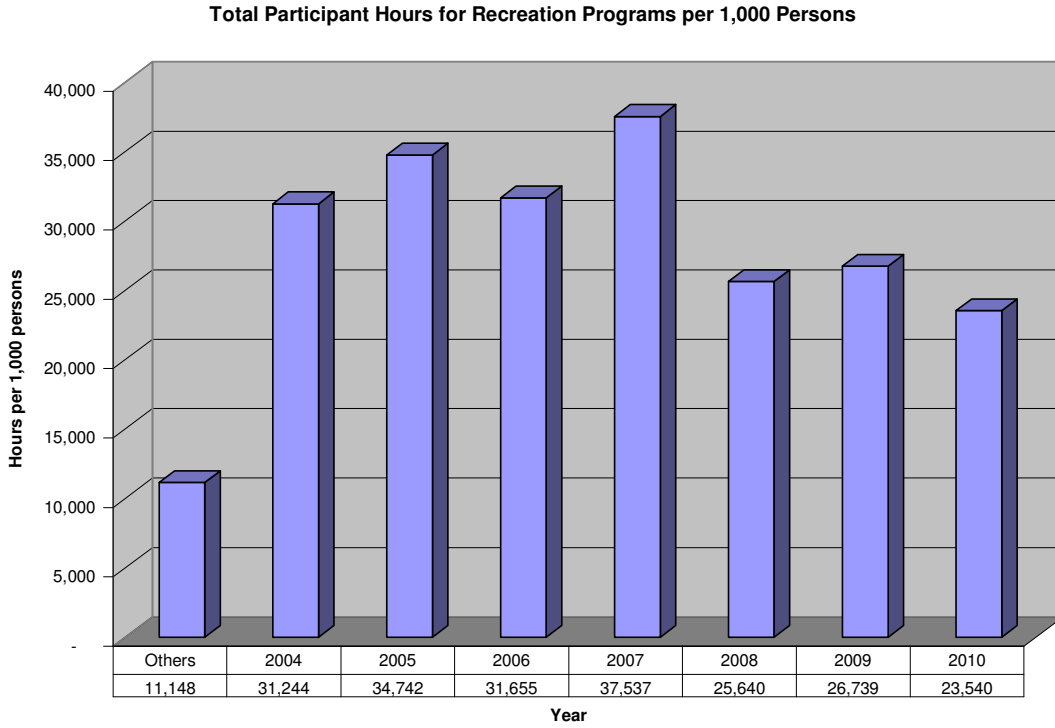
Objective: Open space is adequate for the population

The 2009 range for 225 other municipalities ran from a low of zero to a high of 27,893.23, with an average of 159.064, and a median of 4.985 per 1,000 persons. We have less open space than the average municipality because a few municipalities have a very large amount of open space that skews the average. The median amount of open space (that is the amount that has exactly 50% of the municipalities above and 50% below) is 4.985; therefore we have more open space than more than 50% of municipalities. The amount of open space increased in 2006 because of the parks received from the St. Clair Parkway Commission.

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PARTICIPANT HOURS FOR RECREATION PROGRAMS – EFFECTIVENESS

Total participant hours for recreation programs per 1,000 persons:



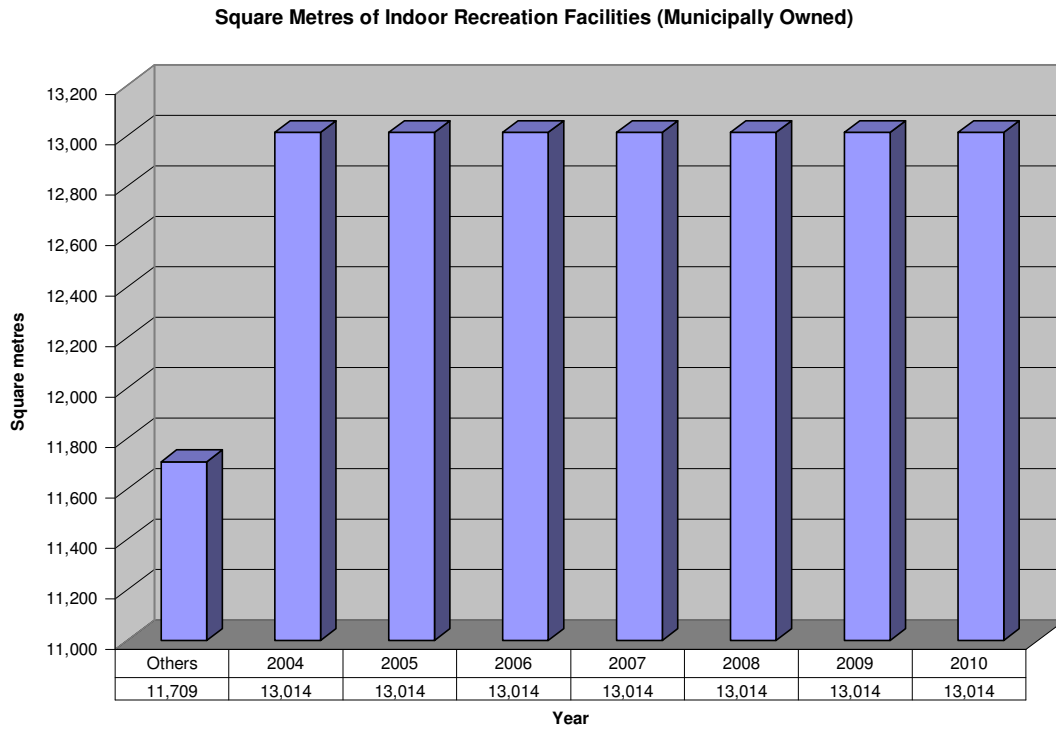
Objective: Recreation programs serve needs of residents

Total participant hours in recreation programs for 2008 is lower than 2007's because of a change in the way we calculated total participant hours. Because of this change 2004 through 2007 hours is not directly comparable with 2008 through 2010. The 2009 range for 178 other municipalities ran from a low of 7.32 to a high of 140,628.52; with an average of 11,148.09; and a median of 2,465.241 hours per 1,000 persons. We are approximately 111% above the average when compared with other municipalities.

TOWNSHIP OF ST. CLAIR
Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

INDOOR RECREATION FACILITY SPACE – EFFECTIVENESS

Square metres of indoor recreation facilities (municipally owned):

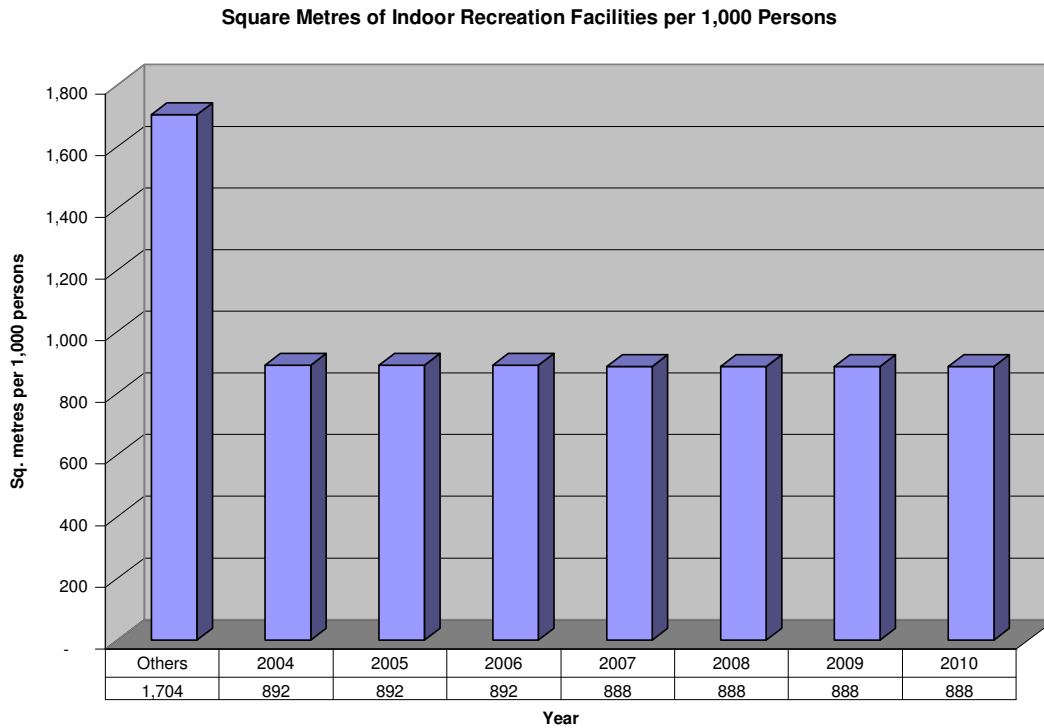


Objective: Indoor recreation facility space is adequate for population

The 2009 range for indoor recreation facility space for 231 other municipalities ran from a low of zero to a high of 500,000; with an average of 11,709; and a median of 4,710 square metres of indoor recreation facilities. We are approximately 11% above average for total indoor recreation facility space.

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Square metres of indoor recreation facilities per 1,000 persons (municipally owned):



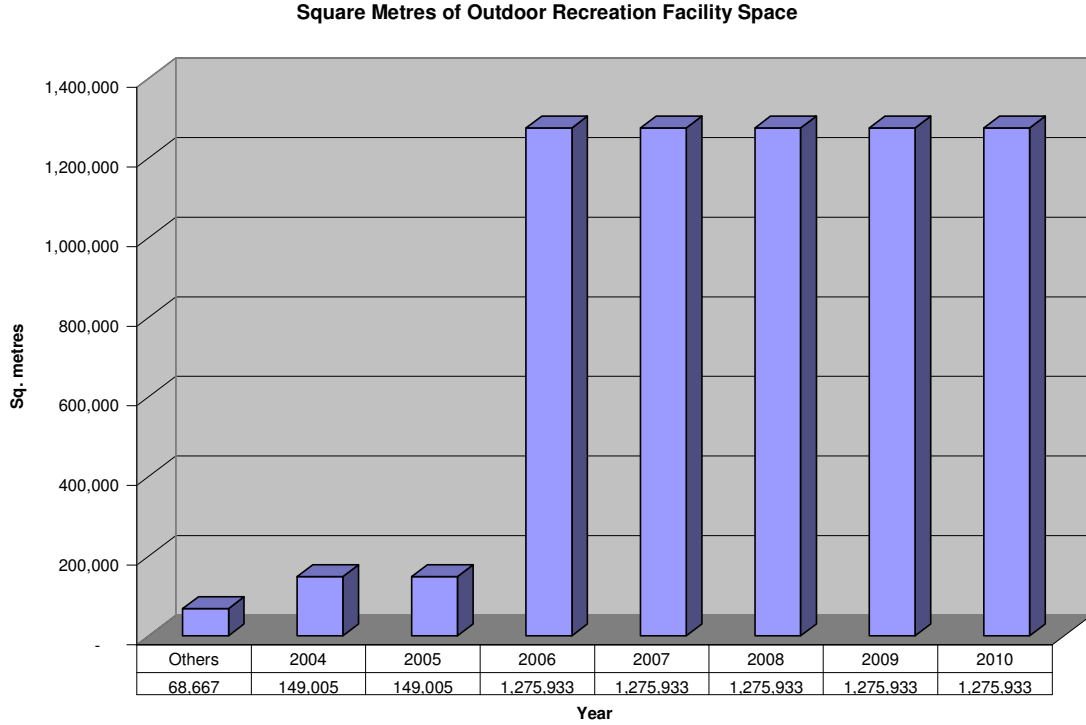
Objective: Indoor recreation facility space is adequate for population

The 2009 range for indoor recreation facility space per 1,000 persons for 231 other municipalities ran from a low of zero to a high of 63,302; with an average of 1,704; and a median of 713 square metres of indoor recreation facilities per 1,000 persons. In this measure we are below average however when looking at the median we have more indoor recreation facility space per 1,000 persons than more than 50% of the municipalities.

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Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

OUTDOOR RECREATION FACILITY SPACE – EFFECTIVENESS

Square metres of outdoor recreation facility space (municipally owned):



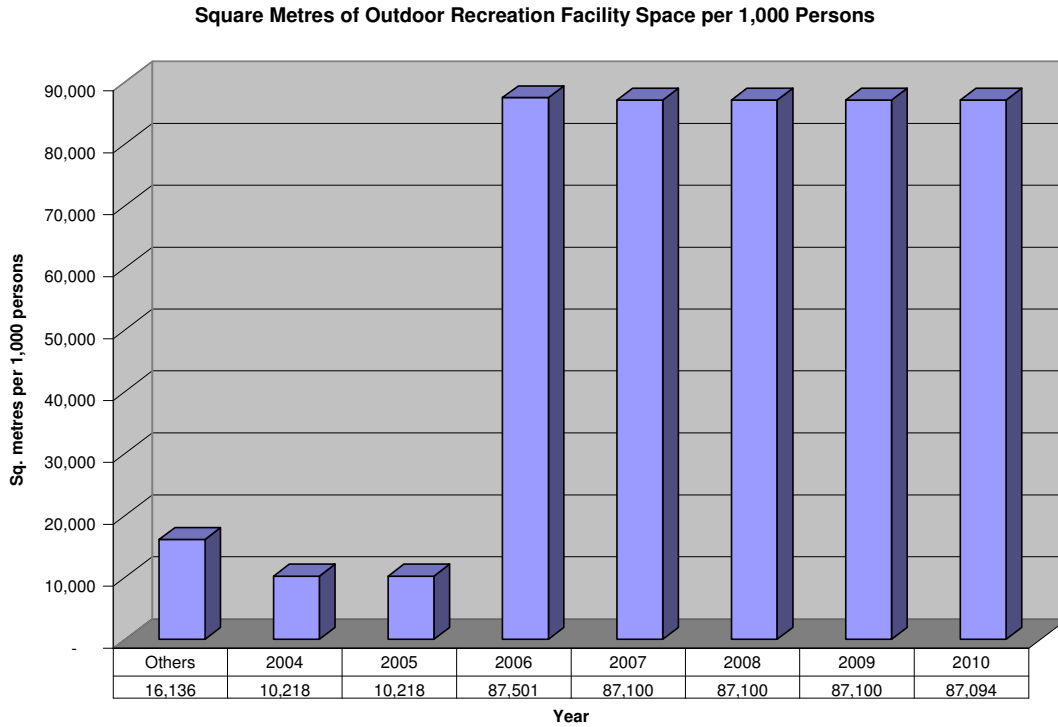
Objective: Outdoor recreation facility space is adequate for the population

Outdoor recreation facility space increased in 2006 because of two campgrounds and a golf course received from the St. Clair Parkway Commission.

The 2009 range for outdoor recreation facility space for 201 other municipalities ran from a low of zero to a high of 1,570,500; with an average of 68,667; and a median of 1,309 square metres of outdoor recreation facility space. This means that we have a much higher than average amount of outdoor recreation facility space with controlled access. This is caused by our ownership of three campgrounds and one golf course which are counted as outdoor recreation facility space in this performance measure.

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Square metres of outdoor recreation facility space per 1,000 persons (municipally owned):



Objective: Outdoor recreation facility space is adequate for the population

Outdoor recreation facility space increased in 2006 because of two campgrounds and a golf course received from the St. Clair Parkway Commission.

The 2009 range for outdoor recreation facility space per 1,000 persons for 201 other municipalities ran from a low of zero to a high of 1,235,641; with an average of 16,136; and a median of 194 square metres of outdoor recreation facility space per 1,000 persons. This means that we have a much higher than average amount of outdoor recreation facility space with controlled access. This is caused by our ownership of three campgrounds and one golf course which are counted as outdoor recreation facility space in this performance measure.

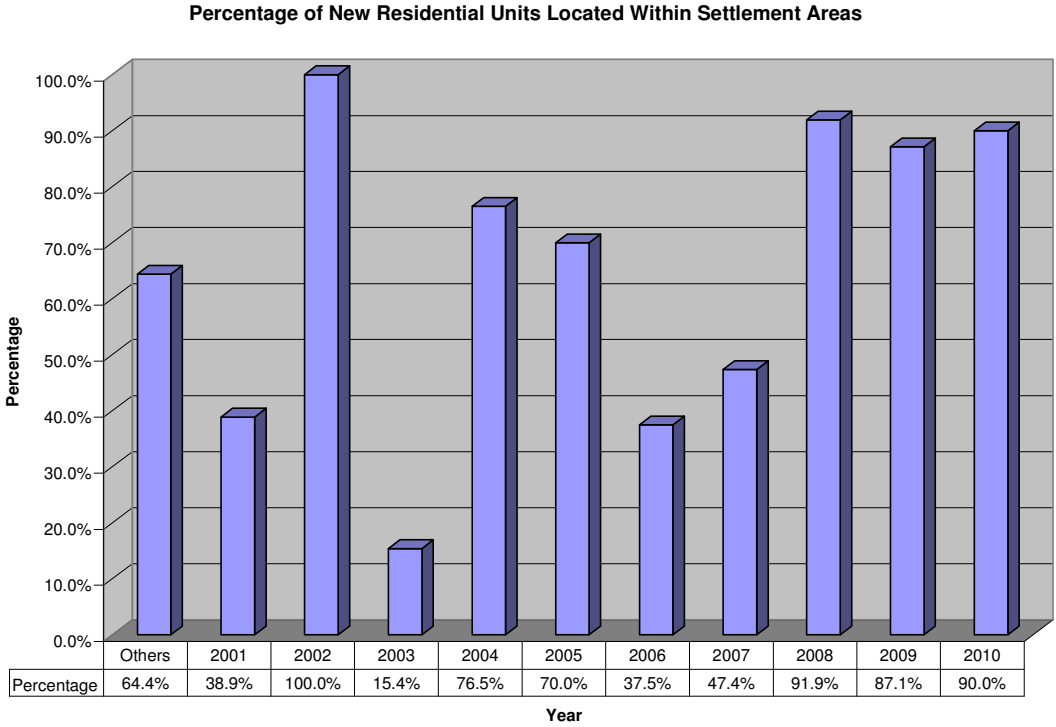
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LAND USE PLANNING

CONTACT PERSON FOR LAND USE PLANNING: John DeMars, Clerk 519-867-2021

LOCATION OF NEW RESIDENTIAL DEVELOPMENT – EFFECTIVENESS

Percentage of new residential units located within settlement areas:



Objective: New residential development is occurring within settlement areas

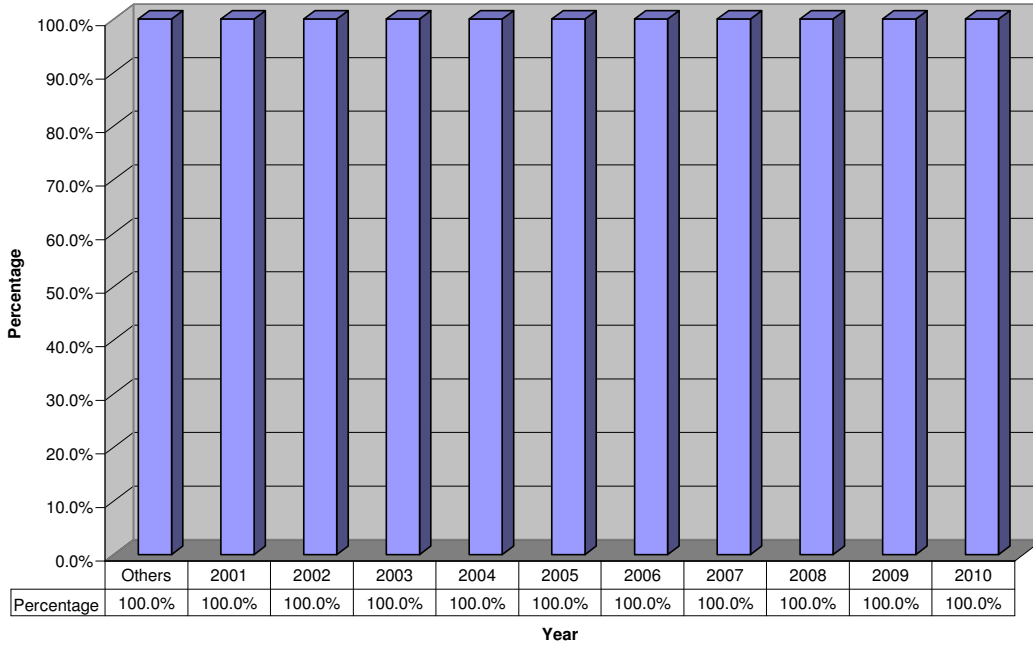
The 2009 range of 180 other municipalities runs from a low of 0% to a high of 100%, with an average of 64.4%, and a median of 84.6%. We are above average for this statistic, which means that in 2010 more of our settlement is taking place in settlement areas than with most other municipalities.

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Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

**PRESERVATION OF AGRICULTURAL LAND DURING REPORTING YEAR –
EFFECTIVENESS**

Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year:

Percentage of Land Designated for Agricultural Purposes Which Was Not Re-Designated for Other Uses During the Reporting Year



Objective: Preservation of agricultural land

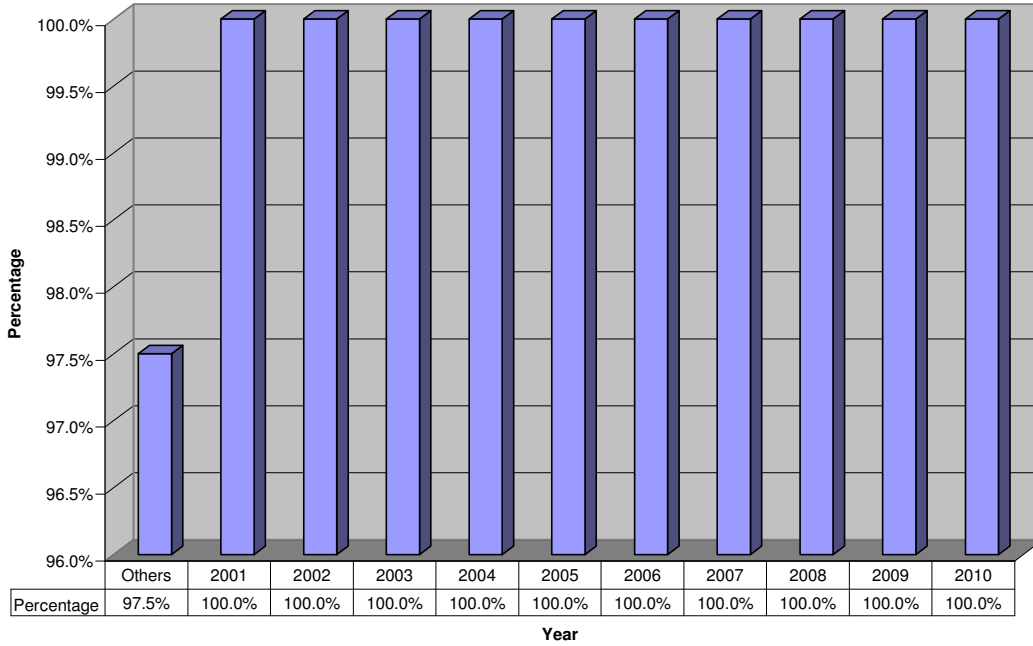
The 2009 range of 125 other municipalities ran from a low of 96.4% to a high of 100%, with an average of 100% and a median of 100%.

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Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

**PRESERVATION OF AGRICULTURAL LAND RELATIVE TO 2000 –
EFFECTIVENESS**

Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000:

Percentage of Land Designated for Agricultural Purposes Which Was Not Re-Designated for Other Uses Relative to the Base Year of 2000



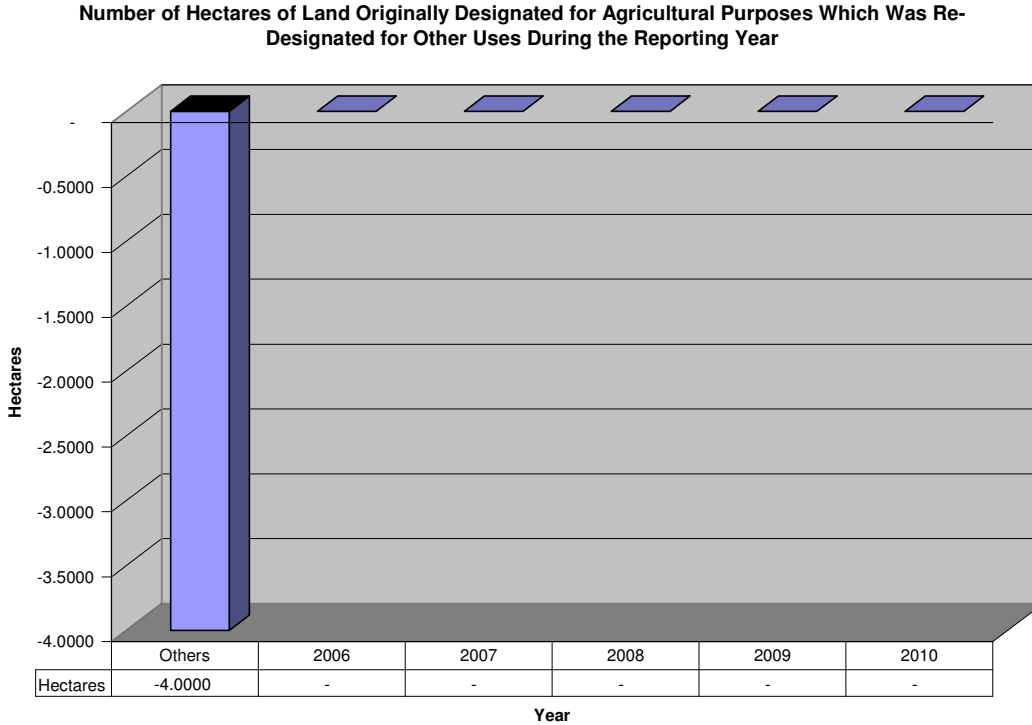
Objective: Preservation of agricultural land

The 2009 range of 126 other municipalities ran from a low of 0% to a high of 100%, with an average of 97.5% and a median of 100%.

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Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

**CHANGE IN NUMBER OF AGRICULTURAL HECTARES DURING
REPORTING YEAR – EFFECTIVENESS**

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year:



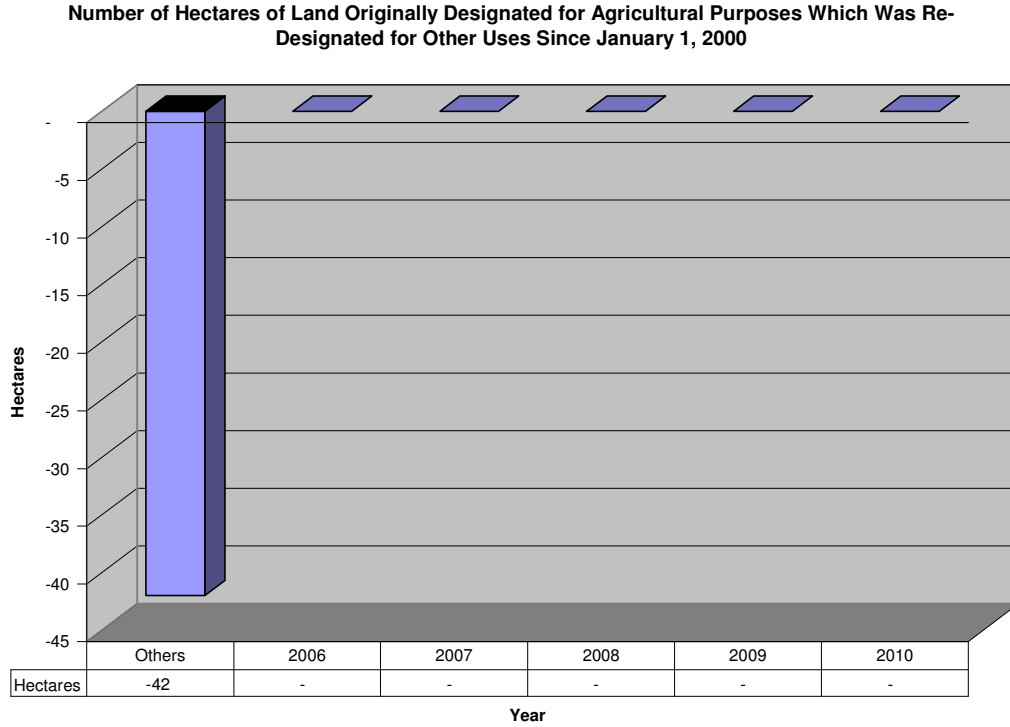
Objective: Preservation of agricultural land

The range of 125 other municipalities ran from a low of -655 hectares to a high of +567 hectares, with an average of -4 hectares, and a median of zero hectares re-designated during the reporting year.

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Municipal Performance Measurement Program (MPMP) · 2010 RESULTS

**CHANGE IN NUMBER OF AGRICULTURAL HECTARES SINCE 2000 –
EFFECTIVENESS**

Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000:



Objective: Preservation of agricultural land

The range of 122 other municipalities ran from a low of -21,000 hectares to a high of +4,970 hectares, with an average of -42 hectares, and a median of zero hectares re-designated for other uses since January 1, 2000.